



How-to-Series

Updating Devices

&

google maps location services



Learn More



The Importance of keeping devices up to date

It is essential to keep the operating system of the devices on which you use Care Control up to date, as this will ensure the best performance of the app. For iPhones this is **IOS** and for Android this **Android version**.

Not only this, but your device will be more secure from cyber-attacks, protect your information and just run better in general.

Androids and iPhones are both similar in how you update the operating system, in this guide, we will show you how to do both.

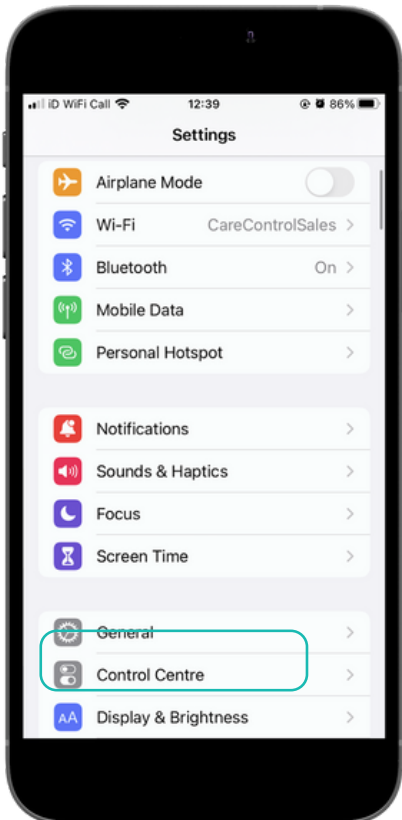
Please note androids screens may vary from phone to phone but the steps will be the same

Let's get you



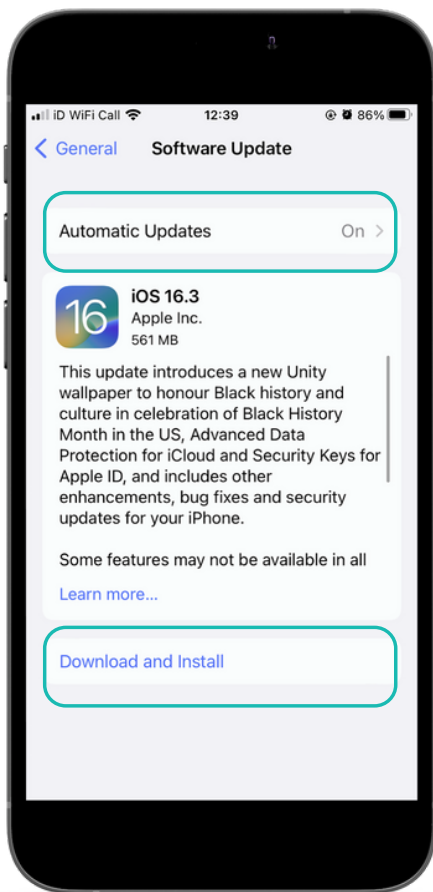
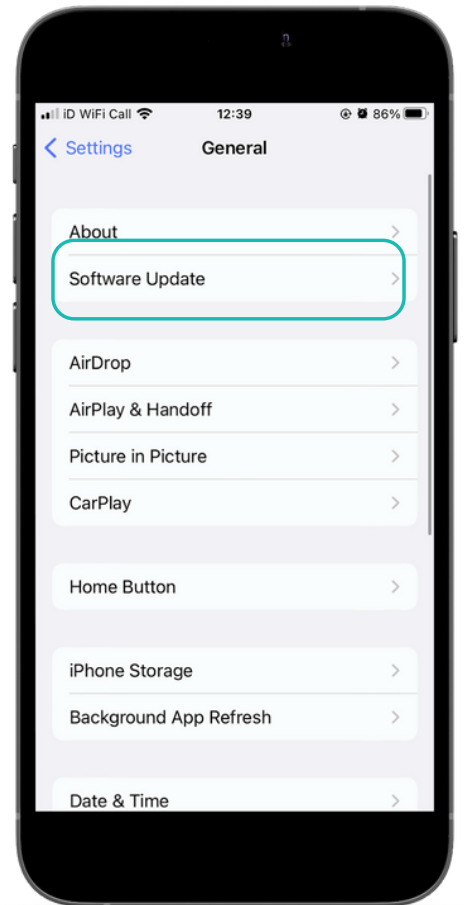
Updated on iPhone!

1 Open up **Settings** on your iPhone



2 In settings go down to **General**

3 Within general go on **Software Update**



4 If there are any software updates it will tell you. Press **Download and Install** and your phone will update.

If your phone is up to date there will be **no updates here.**

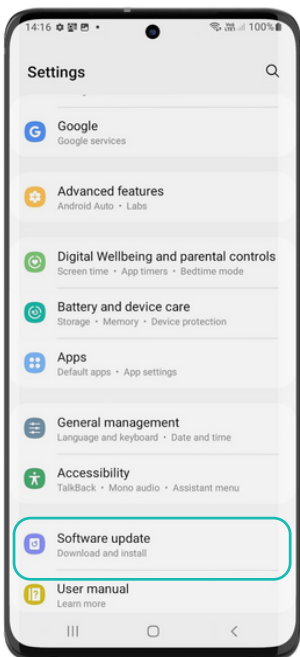
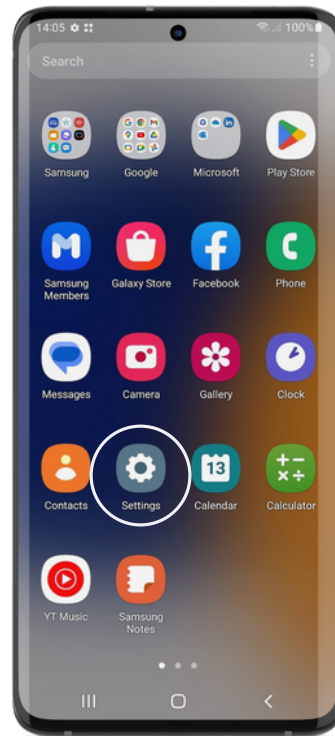
You can also turn **Automatic Updates** on to keep up to date.

Let's get you



Updated on Android!

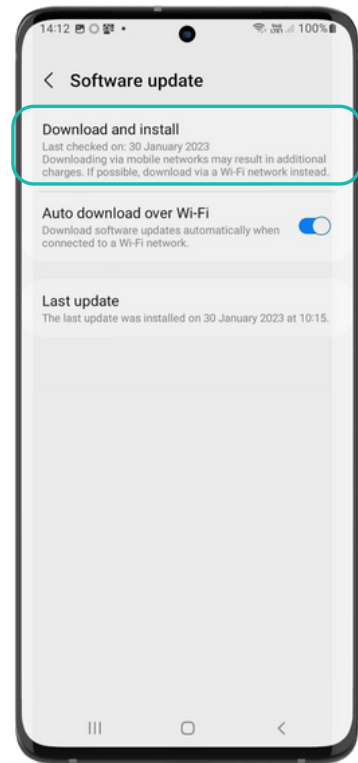
1 Open up **Settings** on your Android



2 In settings go down to **Software Update**
Please note some androids may have a systems button before you see the software update button

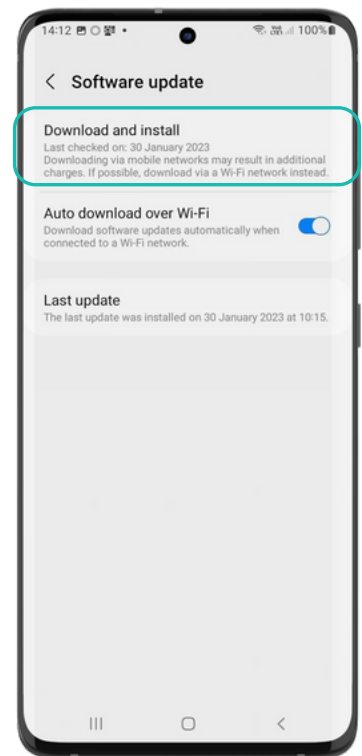
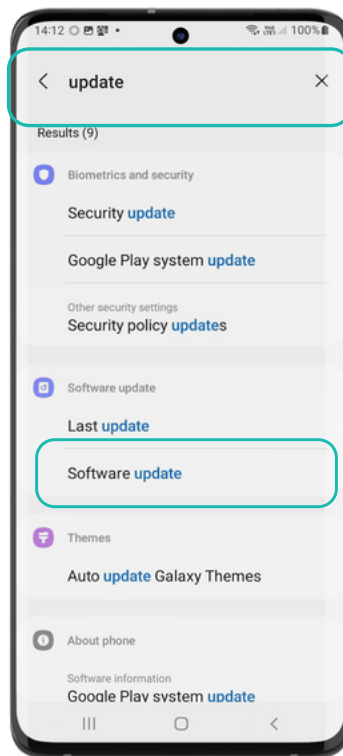
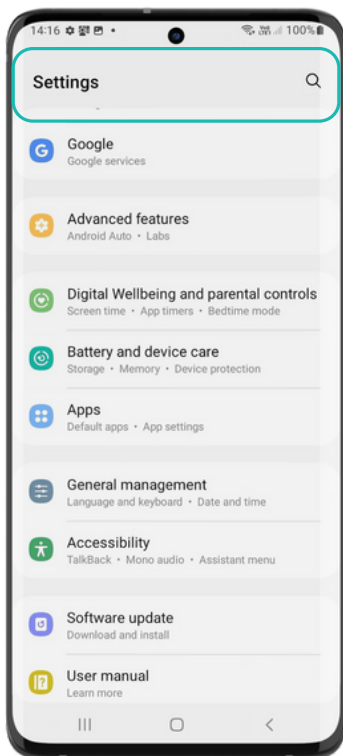
3

If there is an update click **Download and Install**



4

Alternatively, you can **search in the search bar** for updates, select Software update to find the latest update, and then do **step 3 to install it**



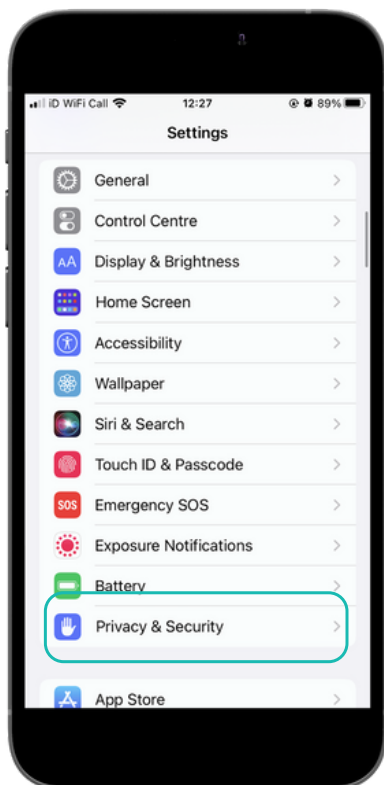
Let's get your



Location services set up!

On iPhone

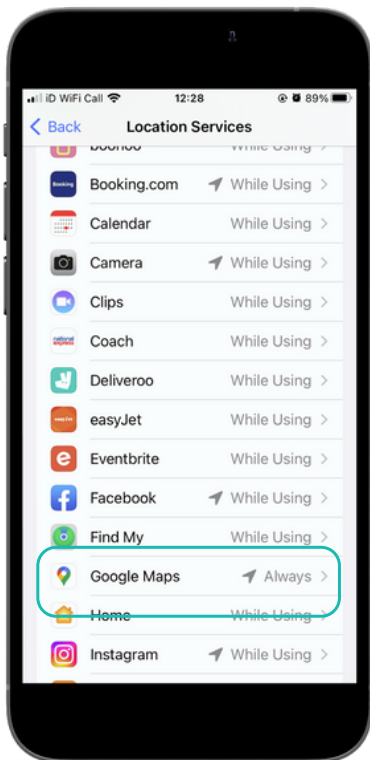
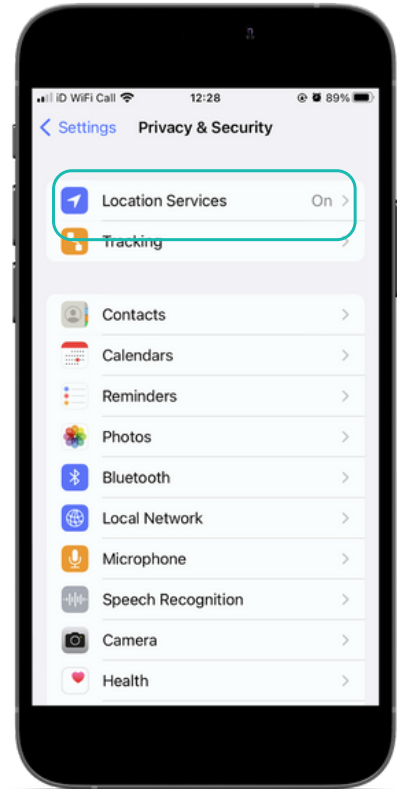
1 Open up **Settings** on your iPhone



2 In settings go down to **Privacy and Security**

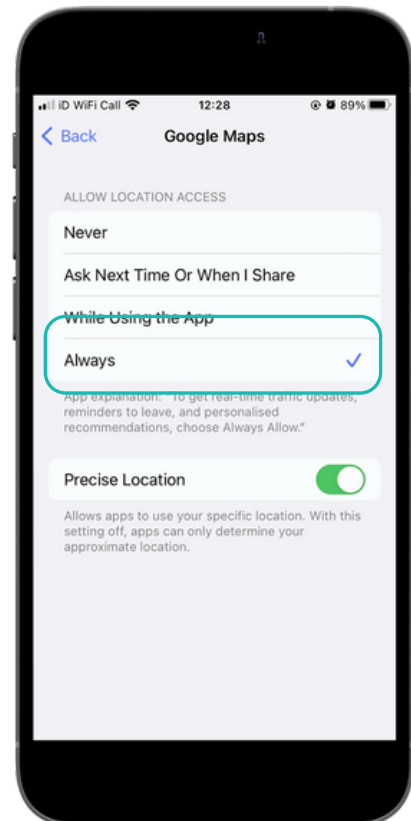
On iPhone

3 Within general go on **Location Services**



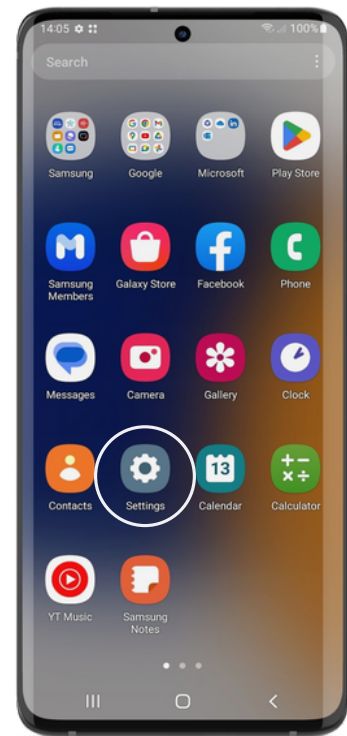
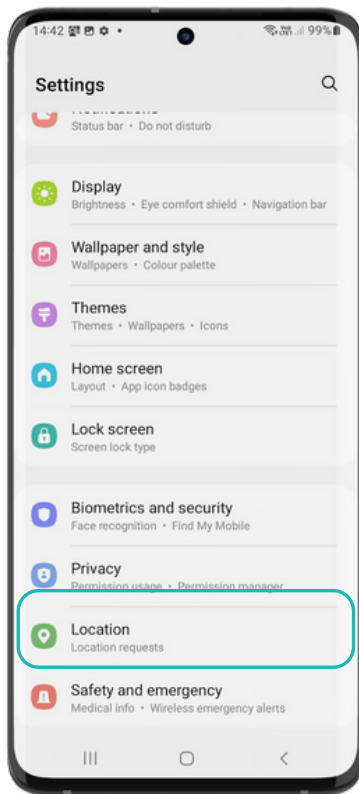
4 Within Location Services go down to **Google Maps**

5 Choose **Always** and your Location Services are set up for **iPhone**

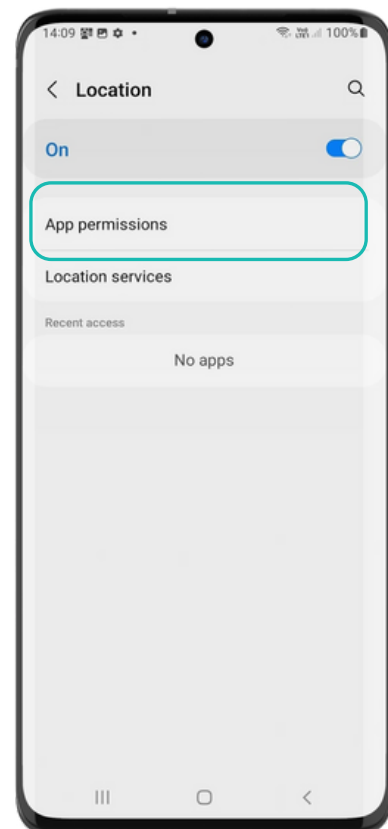


On Andriod

1 Open up **Settings** on your Android



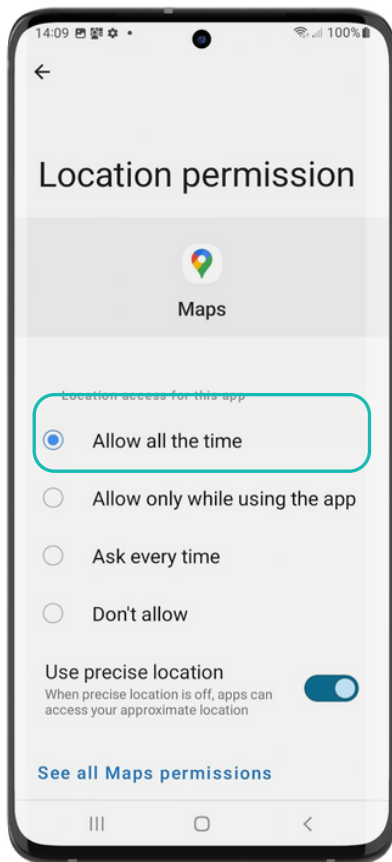
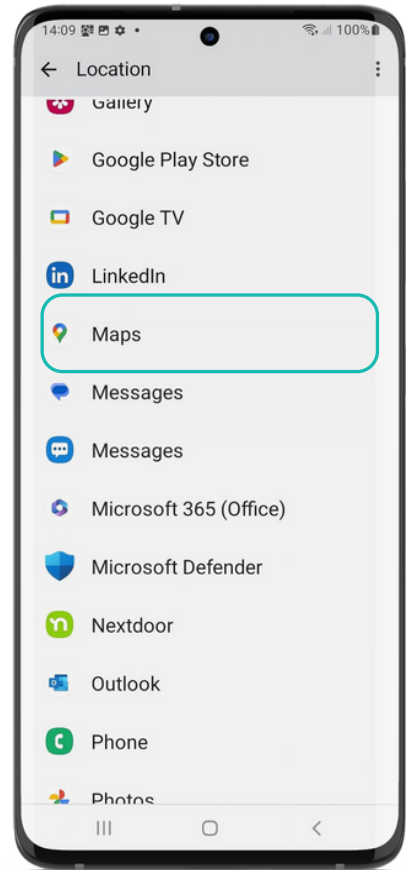
2 In settings go down to **Location**



3 Once in Location, click on **App permissions**

On Andriod

4 Within Location go down to **Maps**



5 Choose **Allow all the time** and your location services are set up for your Android



Let's Talk!

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