

Care Control January 2020

Single Custom Form Monitoring

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Introduction by Matt Luckham

The Single Custom Form Monitoring – Version 1.0 – is an important new feature that has been added in this release.

Care Control contains over 40 specific forms to record monitoring or risk assessments. However, for many of our customers they would like different forms or to use specific forms they have already designed.

Any forms designed within Care Control must align to our strong principles of auditing and management oversight. CC Mobile is the only system you can use to complete a Single Custom Form.

Support with Custom Monitoring

Designing custom forms can be a complex operation. This document provides detail on how you can do this, however if you get stuck or need help please contact our support team at support@carecontrolsystems.co.uk.

Basic Structure

A Single Custom Form is a two-column layout containing questions and responses. Each response has a score

1. Header Settings

Contains the core settings for the form.

2. 1 or more Sections

Each section defines how the two-column layout is structured. This includes the width of column 1, the text and separator line.

3. 1 or more Questions

Each Section contains any number of Questions.

4. Score

You can assign a score to any of the question responses. This can be mapped to a Text or Image and displayed.

5. General Notes

The output from the form can then generate a note that is added to the Care Plan.

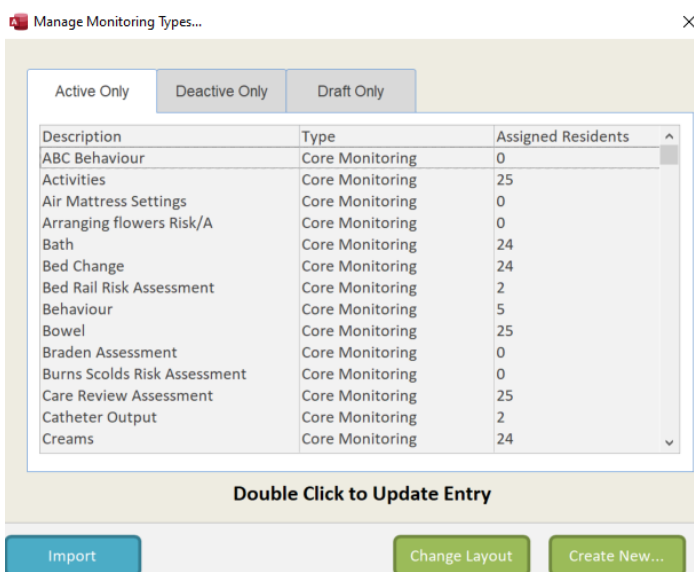
The note format can be structured based on the responses entered.

Creating a Single Custom Form

To start to create your custom form you need to use CC Windows. As an administrator you have access to an area called Monitoring Types: -

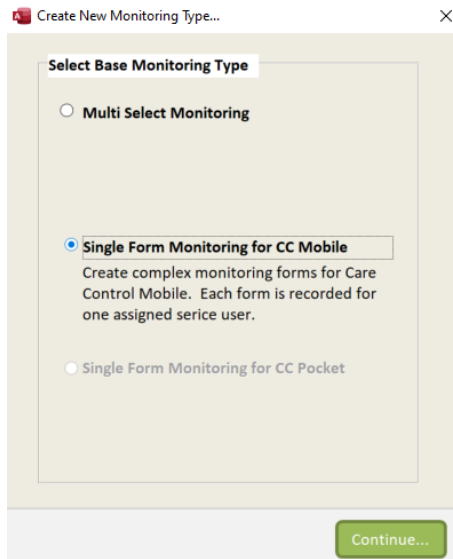


Select this option and you will see all the monitoring types on your system: -



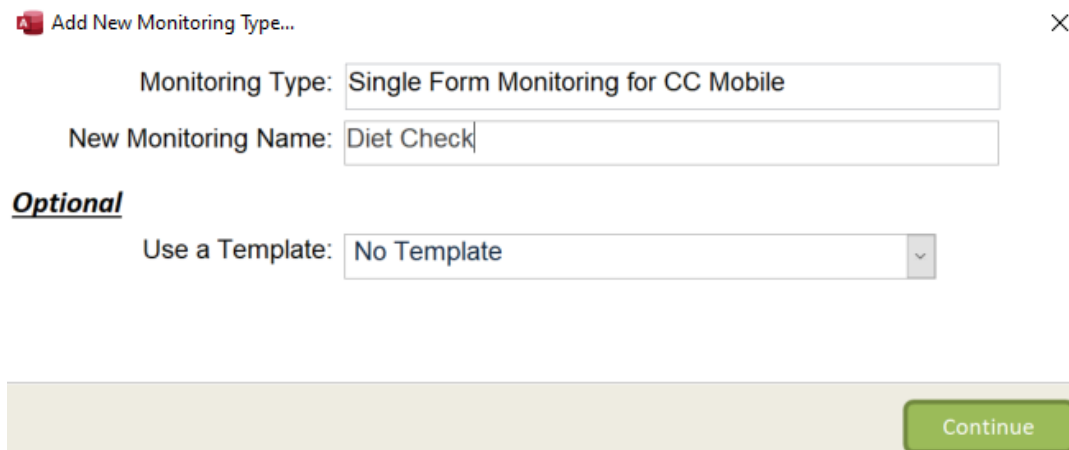
Select Create New to add a new monitoring type.

You can then select 1 of 2 options: -



The screenshot shows a dialog box titled "Create New Monitoring Type...". It contains a section titled "Select Base Monitoring Type" with three radio button options: "Multi Select Monitoring", "Single Form Monitoring for CC Mobile" (which is selected), and "Single Form Monitoring for CC Pocket". Below the "Single Form Monitoring for CC Mobile" option, there is a description: "Create complex monitoring forms for Care Control Mobile. Each form is recorded for one assigned service user." At the bottom right of the dialog is a green "Continue..." button.

Select the 2nd option, Single Form Monitoring for CC Mobile. Select Continue.



The screenshot shows a dialog box titled "Add New Monitoring Type...". It has two text input fields: "Monitoring Type:" with the value "Single Form Monitoring for CC Mobile" and "New Monitoring Name:" with the value "Diet Check". Below these is a section titled "Optional" with a dropdown menu labeled "Use a Template:" set to "No Template". At the bottom right is a green "Continue" button.

Here you can you enter your Monitoring Type Name. If you want to base this monitoring on another custom monitoring you previously created you can. Simply select this as a template.

Once you are happy with your name select Continue.

Testing Your Design

When your form first loads you have a number of basic settings. The first thing you should do is press the Try It button: -

Single Form Custom Monitoring...

Step 1 - Basic Monitoring Details

Unique Name:

Form Mode on Load:

When the form loads, if you want to Care Control can populate the form with the details from what was last recorded. This can be useful for Risk Assessments etc.

Populate with Last Saved Record:

Treat this Monitoring as a Risk Assessment

Icon:

How your monitoring button will look

Step 2 - Single Form - Header / Footer Options

Guidance for Staff: (Optional)

When to display the guidance:

At the top of the Screen

As a message box on start-up

Use a Help Button

Display Service User Picture: Add Red Flag Option:

Include Date & Time Selection: Care Review Section Link:

Add Health Issue Selection: Add Care Review Reference: Display Previous Saved Entries:

Step 3 - Single Form - Structure

Sections on this Form

Add New Section

Try It Save

This will load a representation of the form as it will look in CC Mobile. Remember, you can only complete a Single Custom Form using CC Mobile.

Select a Client to use as part of your test and select Continue: -

Select a Client...

Client List:

Continue...

As long as you have the latest version of CC Mobile installed (4.33 or higher) the system will now load with you form.



Diet Check Monitoring for Room 0 - Dave Watson

Save Details

As you can see our form does not look very exciting yet! Keep this form open as we can now simply press Refresh as and when we change our form design in CC Windows.

Configuring Your Form



Step 1 – Basic Monitoring Details

At the top of your form you have the first group of settings: -

Step 1 - Basic Monitoring Details

Unique Name:

Icon:

How your monitoring button will look

Form Mode on Load:

When the form loads, if you want to Care Control can populate the form with the details from what was last recorded. This can be useful for Risk Assessments etc.

Populate with Last Saved Record:

Treat this Monitoring as a Risk Assessment

In this section you can: -

- Change the name
- Change the Icon

If you click on the Icon the system will load a screen for you to load a new icon.

- Mark that you would like the contents of the form to be populated with the last saved record.
- Mark that this monitoring should be treated as a Risk Assessment

Step 2 – Single Form – Header / Footer Options

These are the core settings which can affect how your form will look: -

Step 2 - Single Form - Header / Footer Options

Guidance for Staff: *(Optional)*

Display Service User Picture: Add Red Flag Option:

Include Date & Time Selection: Care Review Section Link: None

Add Health Issue Selection: Add Care Review Reference: Display Previous Saved Entries: No Entries

When to display the guidance:

At the top of the Screen

As a message box on start-up

Use a Help Button

We will go through each of these options one at a time: -

Guidance for Staff

Guidance for Staff: *(Optional)*

Display Service User Picture: Add Red Flag Option:

When to display the guidance:

At the top of the Screen

As a message box on start-up

Use a Help Button

This is information to help staff at the start of completing a form. If we enter some text in the guidance field: -

Guidance for Staff: *(Optional)*

Please complete all fields on the form.

Select how to display this guidance: -

When to display the guidance:

At the top of the Screen

As a message box on start-up

Use a Help Button

Make sure you select Save and then switch to your CC Mobile Form and select Refresh.

Refresh

Diet Check Monitoring for Room 0 - Dave Watson

Guidance on this form:
Please complete all fields on the form.

Save Details

If we change the guidance to: -

When to display the guidance:

- At the top of the Screen
- As a message box on start-up
- Use a Help Button

Switch back to CC Mobile and select Refresh: -

Refresh

Form Guidance - Please Read Below...

Please complete all fields on the form.

Save Details

If we change the display guidance field to: -

When to display the guidance:

At the top of the Screen

As a message box on start-up

Use a Help Button

Switch back to CC Mobile and select Refresh: -

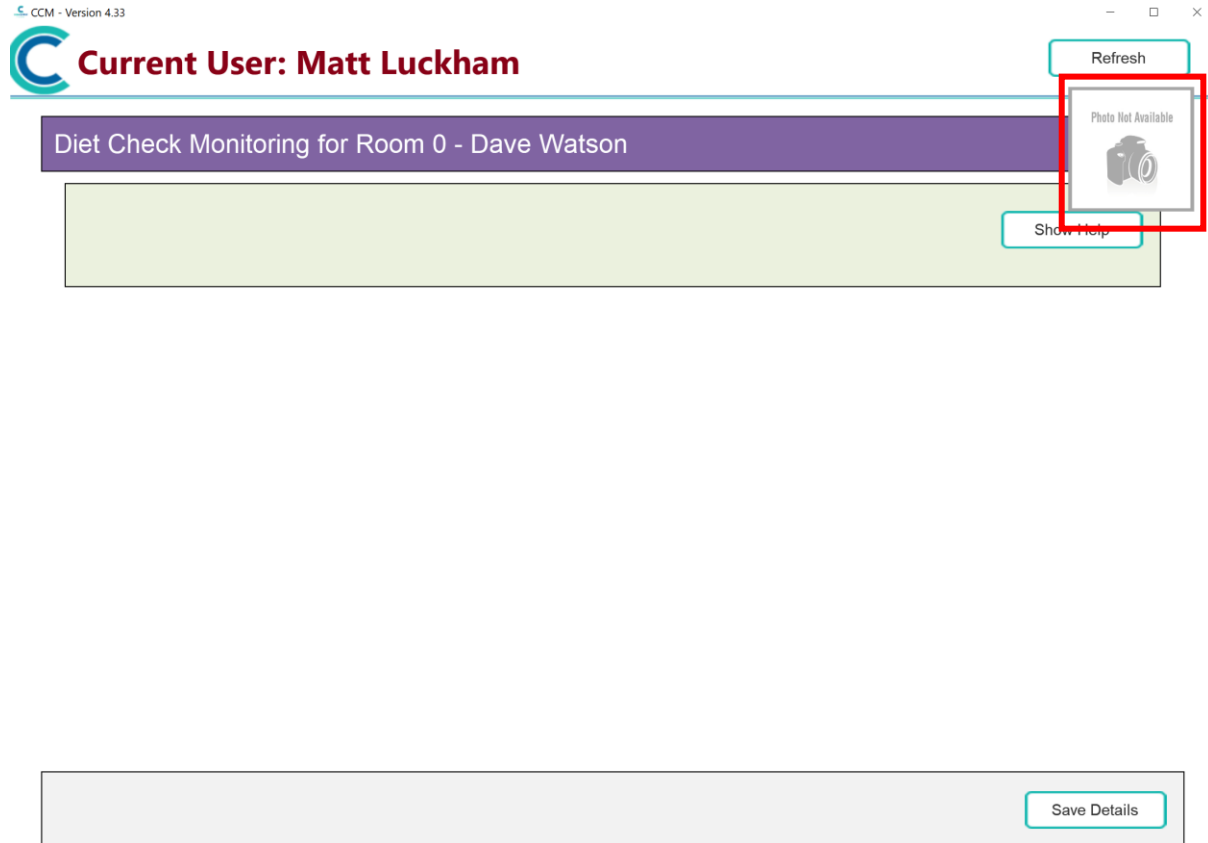
The screenshot shows the CC Mobile interface. At the top left, it says 'CCM - Version 4.33'. Next to it is a logo and the text 'Current User: Matt Luckham'. On the top right, there is a 'Refresh' button. Below this is a purple header bar with the text 'Diet Check Monitoring for Room 0 - Dave Watson'. Underneath the header is a large light green area. In the bottom right corner of this area, there is a 'Show Help' button, which is highlighted with a red rectangular box. At the bottom of the screen, there is a grey bar with a 'Save Details' button on the right side.

Display Service User Picture

This is an option within Step 2: -

Display Service User Picture:

Switch back to CC Mobile and select Refresh: -



Include Date & Time Selection

This is another option within Step 2: -

Include Date & Time Selection:

Make sure you select Save and then switch to your CC Mobile Form and select Refresh.

CCM - Version 4.33

C **Current User: Matt Luckham**

Diet Check Monitoring for Room 0 - Dave Watson

Recording Date / Time:

Date: Wednesday 8 January 2020

Time: 13:36

Refresh

Photo Not Available

Show Help

Save Details

Add Health Issue Selection

This is another option within Step 2: -

Add Health Issue Selection:

This will allow you to select a service user health issue. Make sure you select Save and then switch to your CC Mobile Form and select Refresh.

CCM - Version 4.33

Current User: Matt Luckham

Refresh

Diet Check Monitoring for Room 0 - Dave Watson

Photo Not Available

Recording Date / Time:

Date: Wednesday 8 January 2020

Time: 13:39

Show Help

Link Health Issue:

Save Details

Add Red Flag Option

This is another option within Step 2: -

Add Red Flag Option:

This will allow a user to mark any produced note as a Red Flag note. Make sure you select Save and then switch to your CC Mobile Form and select Refresh.

CCM - Version 4.33

Current User: Matt Luckham

Refresh

Diet Check Monitoring for Room 0 - Dave Watson

Photo Not Available

Recording Date / Time:

Date: Wednesday 8 January 2020

Time: 13:42

Show Help

Red Flag Note: No

Link Health Issue:

Save Details

Care Review Section Link

This is another option within Step 2: -

Care Review Section Link:

Add Care Review Reference:

- General - Altered State of Consciousness
- General - Behaviour

If you select this option and select a Care Review Domain, this will show as an option on the form. Make sure you select Save and then switch to your CC Mobile Form and select Refresh.

CCM - Version 4.33

C Current User: Matt Luckham

Refresh

Diet Check Monitoring for Room 0 - Dave Watson

Photo Not Available

Recording Date / Time:

Date: Wednesday 8 January 2020

Time: 13:46

Show Help

View Care Review

Red Flag Note: No

Link Health Issue:

Save Details

Add Care Review Reference

This is another option within Step 2: -

Add Care Review Reference:

This will allow you to add a reference tag option on the form. Make sure you select Save and then switch to your CC Mobile Form and select Refresh.

CCM - Version 4.33

C Current User: Matt Luckham

Refresh

Diet Check Monitoring for Room 0 - Dave Watson

Photo Not Available

Recording Date / Time:

Date: Wednesday 8 January 2020

Time: 13:52

Show Help

View Care Review

CR Reference

Red Flag Note: No

Link Health Issue:

Save Details

Display Previous Saved Entries

This is another option within Step 2: -

Display Previous Saved Entries:

This allows you to display a set number of previously entered details on the form. You can select the following options: -

A dropdown menu with the following options: No Entries, 1 Entry, 2 Entries, 3 Entries, 4 Entries, 5 Entries, 10 Entries, 20 Entries, All Entries.

Current User: Matt Luckham Refresh

Diet Check Monitoring for Room 6 - Dave Watson Photo Not Available

Recording Date / Time:
Date: Wednesday 8 January 2020
Time: 15:48

Date	Staff	Result
08/01 - 15:48	M Luckham	4 High Risk
08/01 - 15:45	M Luckham	4 High Risk
08/01 - 15:41	M Luckham	4 High Risk

Show Help

1. Service User Meals

1. What type of meals do you like to eat?

Option 1

Option 2

View Care Review CR Reference **Red Flag Note:** No ↑ ↓ Save Details

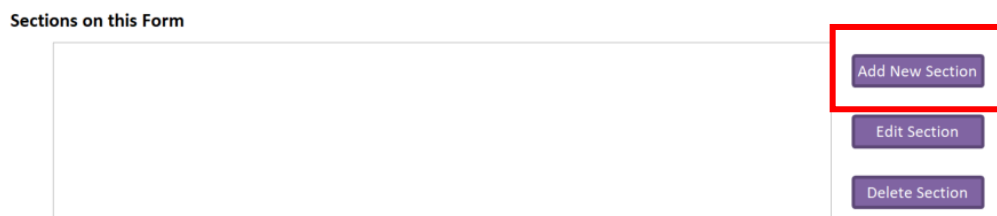
Link Health Issue: ↑ ↓

Step 3 – Single Form – Structure

This is the main body of the form. Within this area you define the Sections on the form, define the questions and responses.

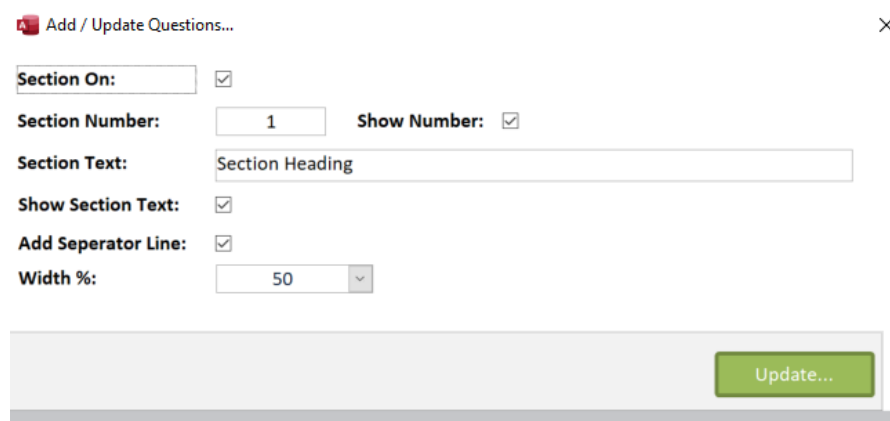
Sections on this Form

This is the area on the form that allows you to add, edit and remove sections: -



Adding a Section

When you select Add New Section you will see the following form: -



We advise that you enter a unique section number so you can simply identify this section.

The Width % option is how wide the first column is in relation to the overall width of the page. The default is 50%.

Once you have updated your section details you can save any changes and then switch to your CC Mobile Form and select Refresh.

Refresh

Diet Check Monitoring for Room 0 - Dave Watson



Recording Date / Time:

Date: Wednesday 8 January 2020

Time: 14:10

Show Help

1. Service User Meals

View Care Review

CR Reference

Red Flag Note: No

Link Health Issue:

Save Details

Questions on this Form

Once you have added a section you can then add a question: -

Questions on this Form

No	Section	Q No	Question	Q Type
----	---------	------	----------	--------

Add New Question

Edit Question

Delete Question

Adding a Question

Add / Update Questions...

Section Details:

Question Number: **Show Number:**

Question Text:

Question Type: **Show Question Text:**

Force Answer:

Question Responses:

Order	Response	Default Score
-------	----------	---------------

Load Other Response Set

Add Response **Edit Response** **Delete Response**

Update...

This is the area that you use to define the questions that will be displayed on each section. You need to link a question to a specific section.

It is important that you enter a Question Number and Question Text: -

Add / Update Questions...

Section Details:

Question Number: **Show Number:**

Question Text:

Question Type: **Show Question Text:**

Force Answer:

Question Responses:

Order	Response	Default Score
-------	----------	---------------

Load Other Response Set

Add Response **Edit Response** **Delete Response**

Update...

Update your question and then switch to your CC Mobile Form and select Refresh to see this question.

CCM - Version 4.33

Current User: Matt Luckham

Refresh

Diet Check Monitoring for Room 0 - Dave Watson

Photo Not Available

Recording Date / Time:

Date: Wednesday 8 January 2020

Time: 14:18

Show Help

1. Service User Meals

1. What type of meals do you like to eat?

Edit

View Care Review

CR Reference

Red Flag Note: No

Link Health Issue:

Save Details

Different Question Types

There are six different question types in version 1.0 of the Single Custom Form Monitoring: -

Free Text Entry

This question type allows for an unlimited entry of text against the question. It appears on the form as follows: -



The width of this field is set to the width of the second column of the section.

Drop Down Select

This displays a drop-down option on the form based on the responses you have entered. It appears on the form as follows: -



The width of this field is set to the width of the second column of the section.

Single Select Horizontal

This displays each of the response options in a horizontal format. Only one may be selected: -

1. What type of meals do you like to eat? [Option 1](#) [Option 2](#)

Single Select Vertical

This displays each of the response options in a vertical format. Only one may be selected: -

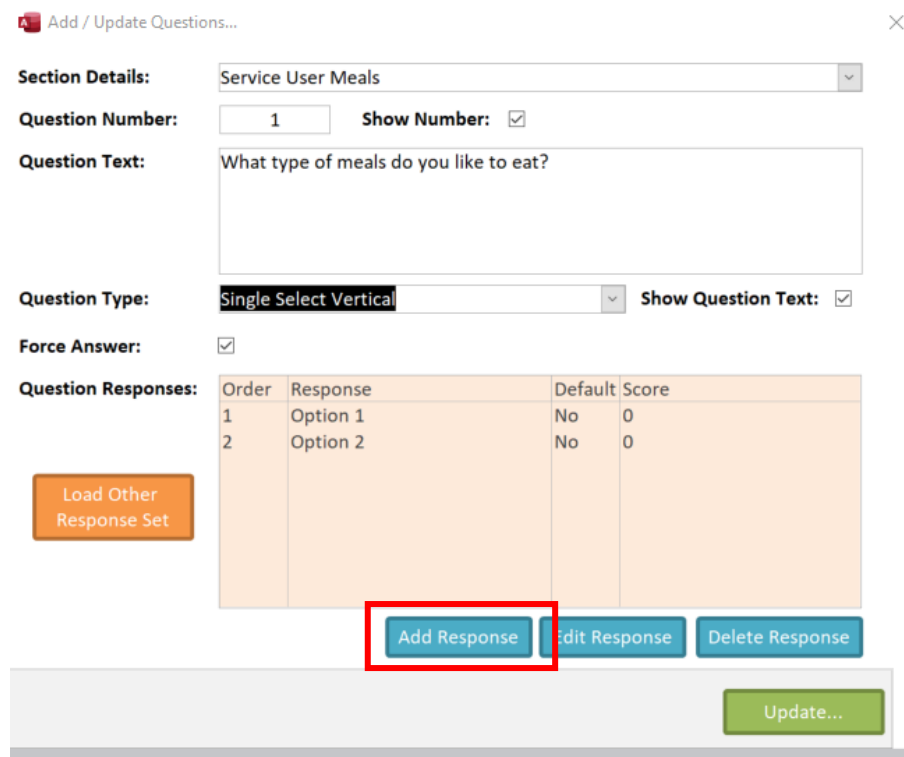
1. What type of meals do you like to eat?
- [Option 1](#)
-
- [Option 2](#)
-

The other two question type options are the Multiple Select variants of the Single Select options. In these types you can select more than one value.

Responses

Apart from the free text entry type, all other questions can support multiple responses. A response can be a text or an image. Images are not supported on the Drop Down Select option.

You can add a Response via the Question Edit Screen: -



The screenshot shows a web interface for editing a question. The title is "Add / Update Questions...". The "Section Details" dropdown is set to "Service User Meals". The "Question Number" is 1, and "Show Number" is checked. The "Question Text" is "What type of meals do you like to eat?". The "Question Type" is "Single Select Vertical", and "Show Question Text" is checked. The "Force Answer" checkbox is also checked. Below these settings is a table for "Question Responses":

Order	Response	Default	Score
1	Option 1	No	0
2	Option 2	No	0

There are three buttons below the table: "Add Response" (highlighted with a red box), "Edit Response", and "Delete Response". To the left of the table is a button labeled "Load Other Response Set". At the bottom right of the form is an "Update..." button.

Simple Responses... [X]

Response Order:

Response Type

Response Text

Response Text:

Guidance Comment (if this response is selected)

Response Image

Default Response:

Response Score:

On this screen you can enter some response text or a response image, mark the response as a default response for that question and assign a score.

Response Images

You can select a Response Image option: -

Response Image



Image Width:

Image Height:

Add a Frame to the Image when displayed

Maintain the Aspect Ratio of the Image

Image Description:

If you select this option, you can load an image for this response. We recommend that you enter an Image Description as this can be used to identify this as a response.

An important option is if you want to Maintain the Aspect Ratio of the Image. This will keep the image displayed in the correct dimensions when shown on the form.

Loading Other Response Sets

From the question edit screen you can select to Load Other Response Sets: -

Add / Update Questions...

Section Details: Service User Meals

Question Number: 1 **Show Number:**

Question Text: What type of meals do you like to eat?

Question Type: Single Select Vertical **Show Question Text:**

Force Answer:

Question Responses:

Order	Response	Default	Score
1	Option 1	No	0
2	Option 2	No	0

Load Other Response Set

Add Response **Edit Response** **Delete Response**

Update...

This displays a screen that allows you to load responses: -

Load Responses...

Select Your Source

Custom Monitoring: [Dropdown]

Question Set: [Dropdown]

Question Responses:

Order	Response	Default	Score
-------	----------	---------	-------

Built In List: [Dropdown]

Process...

Through this screen you can load previously used responses, or responses from a built-in list.

Step 4 – Single Form - Output

The final section on the Single Custom Form deals with the output: -

Step 4 - Single Form - Output

Score and Score Mapping

Hide Score Display Score Display Score Mapping Display Score Mapping & Score [Set Score Mapping...](#)

Templated Note Response:

It is recommended that you use the build template option to create your note. [Build...](#)

Display Note to Staff Member after Save:

Display prompt before saving?

Scores and Score Mapping

The first section within this area deals with the score generated through any of the responses: -

Score and Score Mapping

Hide Score Display Score Display Score Mapping Display Score Mapping & Score [Set Score Mapping...](#)

You can select how to display the score on the page. You can test how this works by saving your changes and testing the score on the CC Mobile form: -

CCM - Version 4.33

Current User: Matt Luckham [Refresh](#)

Diet Check Monitoring for Room 0 - Dave Watson [Photo Not Available](#)

Recording Date / Time:

Date: [📅](#) [Show Help](#)

Time:

1. Service User Meals

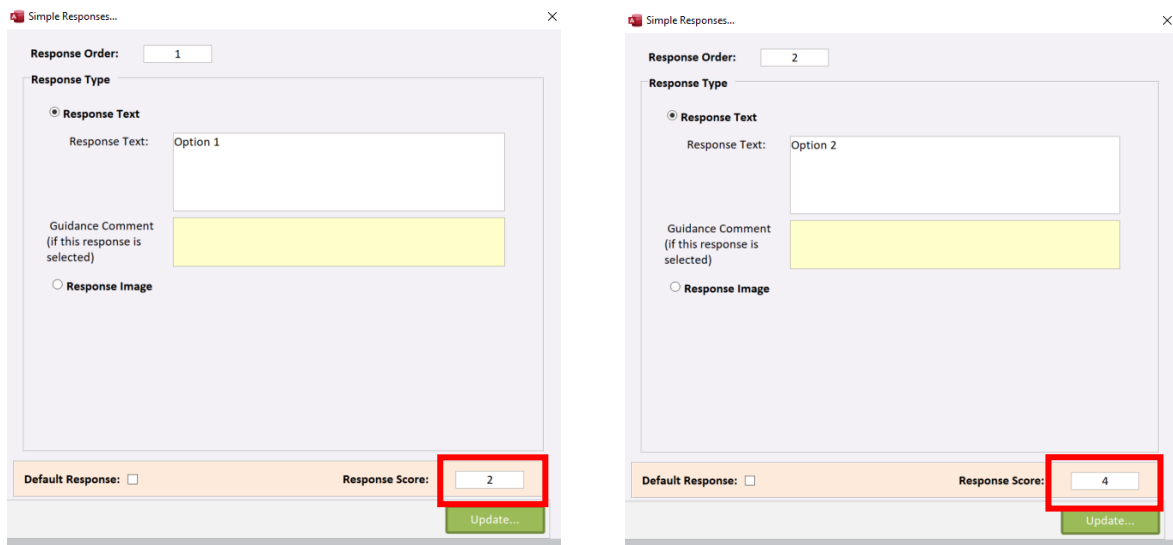
1. What type of meals do you like to eat?

Option 1

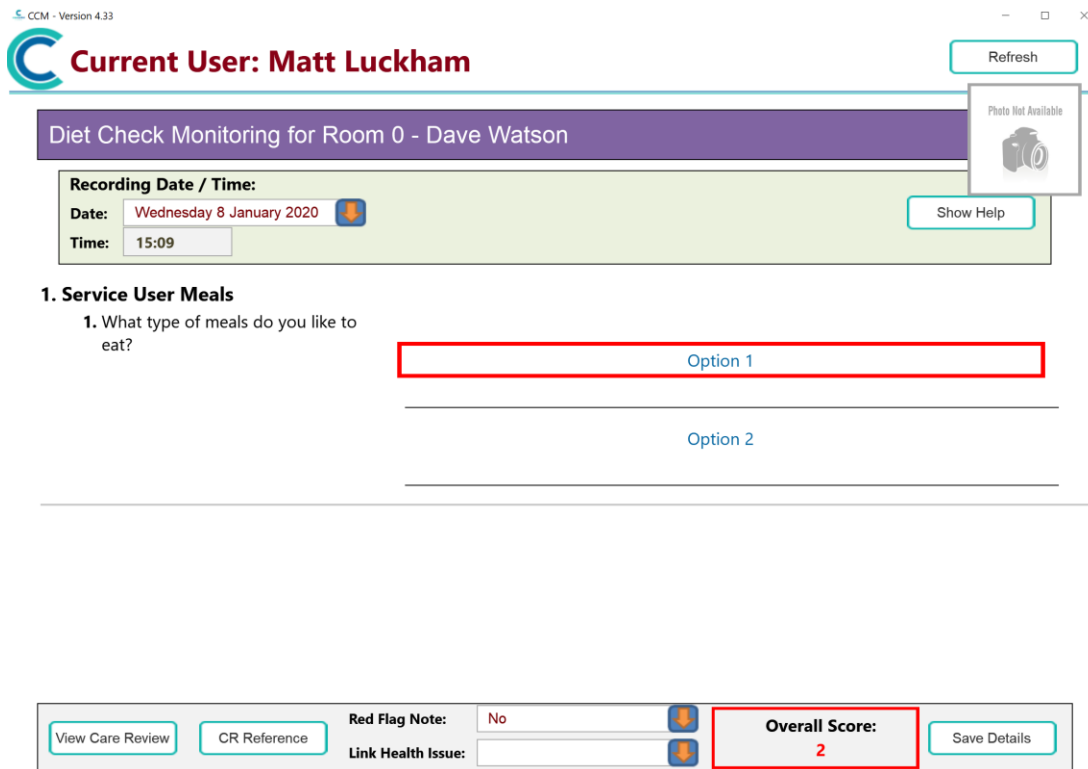
Option 2

[View Care Review](#) [CR Reference](#) **Red Flag Note:** [📄](#) **Overall Score:** [📄](#) **Link Health Issue:** [Save Details](#)

In our example, we have assigned the values of 2 and 4 to the two response options for question 1: -

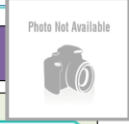


On the form we select a response and the correct score will show: -



Refresh

Diet Check Monitoring for Room 0 - Dave Watson



Recording Date / Time:

Date: Wednesday 8 January 2020
Time: 15:09

Show Help

1. Service User Meals

1. What type of meals do you like to eat?

Option 1

Option 2

View Care Review CR Reference **Red Flag Note:** No **Link Health Issue:** **Overall Score:** 4 Save Details

Display Mapping

You can select to display an alternative value based on the overall score value: -

Score Mapping...

You can use Score Mapping to map a score calculated on a form against a range of scores that displays either a text or image equivalent.

Score Mapping:

Text / Image	Min Score	Max Score

Load Mapping Add Mapping Edit Mapping Delete Mapping

From this screen you can Add a New Mapping option: -

The mapping must have a range of values. A minimum score and maximum score.

You can select to display text or an image to link to this mapping.

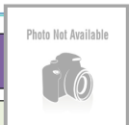
In our example we will add two mapping options – one that equals value two and one that equals value four.

Text / Image	Min Score	Max Score
Low Risk	2	2
High Risk	4	4

If we select on the form to Display the Score Mapping, when we select a response that matches the mapping range, this value will be displayed: -

Refresh

Diet Check Monitoring for Room 0 - Dave Watson



Recording Date / Time:

Date: Wednesday 8 January 2020

Time: 15:18

Show Help

1. Service User Meals

1. What type of meals do you like to eat?

Option 1

Option 2

View Care Review CR Reference **Red Flag Note:** No **Low Risk** Save Details

Link Health Issue:

Templated Note Response

The main output from a Single Form is a Note that is added to the Service Users Care Plan:

-

Templated Note Response:

It is recommended that you use the build template option to create your note.

Build...

You can Build a note template by selecting the Build option: -

Build Note Output...

Build your note template here:

Test Your Note Template: _____

Select Service User:

Regarding the Company

Regarding the Service User

Regarding the Staff Member **Other Options**

Elements from Custom Form:

Section	Question	Element
1:Service User Me 1:	What type of m	Response Mapping
1:Service User Me 1:	What type of m	Response Score
1:Service User Me 1:	What type of m	Response Text

This is similar to other note template builders within Care Control, however in this screen you can also embed additional items that are only associated with the custom form: -

Elements from Custom Form:

Section	Question	Element
1:Service User Me 1:	What type of m	Response Mapping
1:Service User Me 1:	What type of m	Response Score
1:Service User Me 1:	What type of m	Response Text

Using an If Statements

You can use If Statements within your Note Template. When you select the If option you can enter an If Statement: -

Build your note template here:

Regarding the Company
[Company]

Regarding the Service User
[He / She] [Full Name] [Room Number] [Surgery]
[His / Her] [First Name] [Key Worker] [DOB]
[Him / Her] [DOA] [GP] [Mental H. GP]

Regarding the Staff Member
[Full Name] [First Name]

Other Options
[IF...]

Elements from Custom Form:
[Total Score] [Total Mapping]

Section	Question	Element
1:Service User Me	1:What type of m	Response Mapping
1:Service User Me	1:What type of m	Response Score
1:Service User Me	1:What type of m	Response Text

Spell Check

Test Your Note Template: _____

Select Service User: _____

Save Note Template

This loads the If Building Screen: -

IF _____

=

Then display the below text:

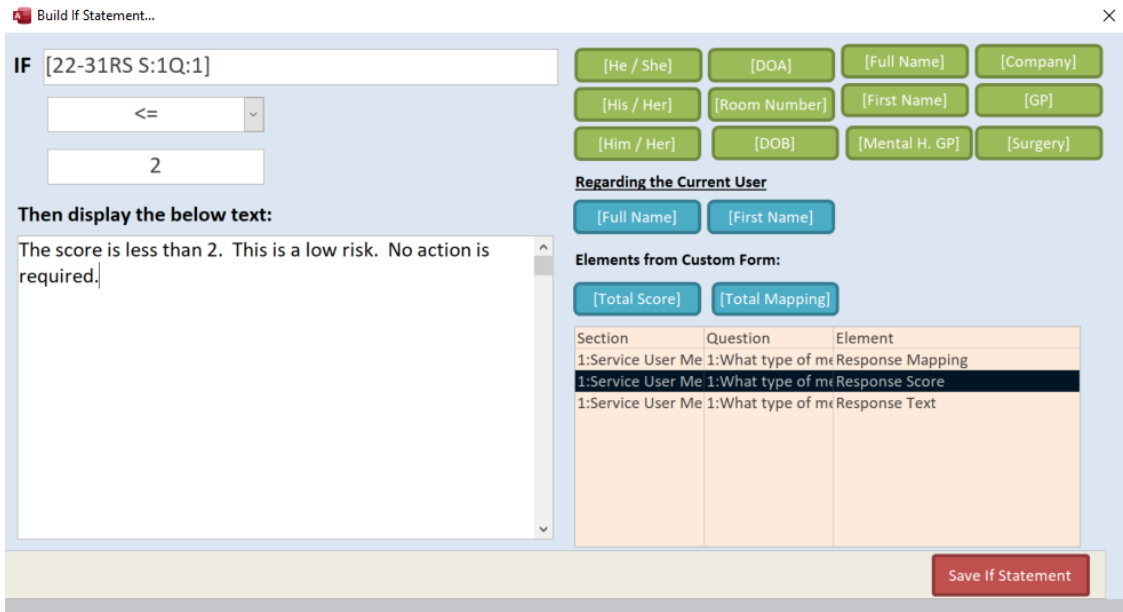
Regarding the Current User
[Full Name] [First Name]

Elements from Custom Form:
[Total Score] [Total Mapping]

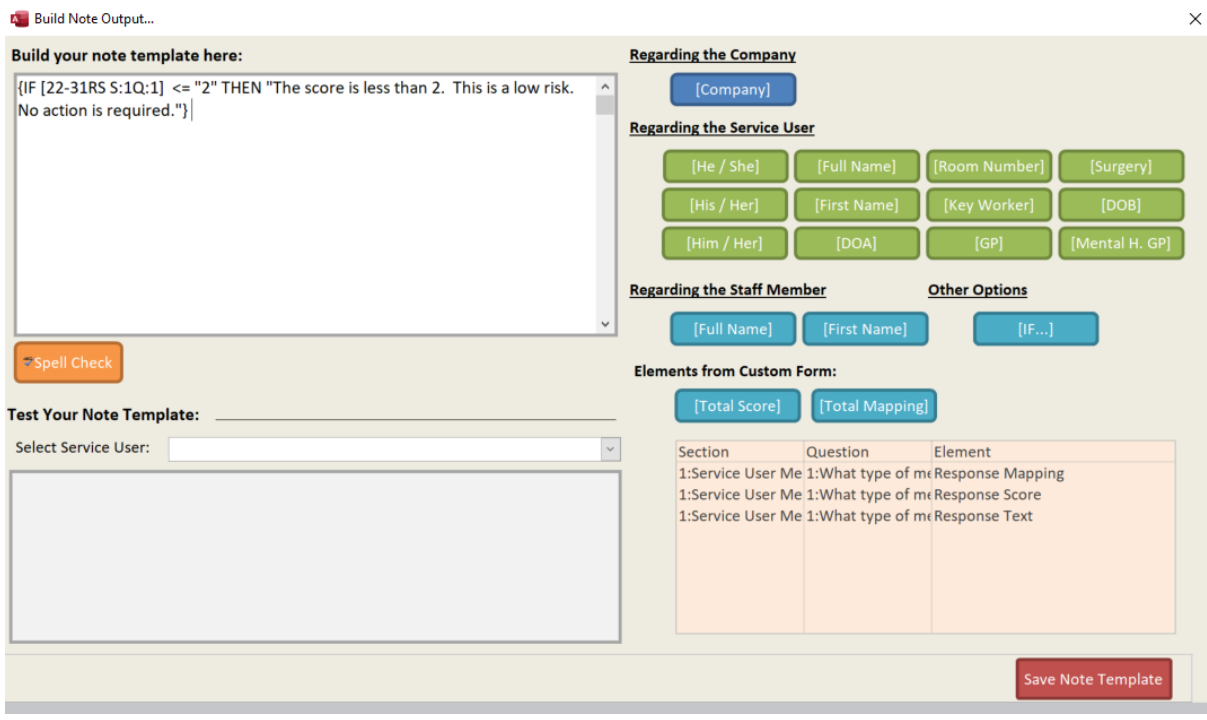
Section	Question	Element
1:Service User Me	1:What type of m	Response Mapping
1:Service User Me	1:What type of m	Response Score
1:Service User Me	1:What type of m	Response Text

Save If Statement

Building an If Statement is easy. Click in the first blank field and then select one of your Question Elements: -



Here we have selected the Response Score for Question 1 as the test. If we select Save If Statement is then added to the Note Template: -



We can then add another If Statement: -

Build If Statement...

IF [22-31RS S:1Q:1]

>

2

Then display the below text:

The score greater than 2. This is a high score. The equates to [22-31RM S:1Q:1].

Buttons: [He / She], [DOA], [Full Name], [Company], [His / Her], [Room Number], [First Name], [GP], [Him / Her], [DOB], [Mental H. GP], [Surgery]

Regarding the Current User

Buttons: [Full Name], [First Name]

Elements from Custom Form:

Buttons: [Total Score], [Total Mapping]

Section	Question	Element
1:Service User Me 1:	What type of m	Response Mapping
1:Service User Me 1:	What type of m	Response Score
1:Service User Me 1:	What type of m	Response Text

Save If Statement

Here we are testing the score again, and embedding the mapping value into the displayed text.

Build Note Output...

Build your note template here:

```
{IF [22-31RS S:1Q:1] <= "2" THEN "The score is less than 2. This is a low risk. No action is required."}{IF [22-31RS S:1Q:1] > "2" THEN "The score greater than 2. This is a high score. The equates to [22-31RM S:1Q:1]."} }
```

Buttons: [Company]

Regarding the Service User

Buttons: [He / She], [Full Name], [Room Number], [Surgery], [His / Her], [First Name], [Key Worker], [DOB], [Him / Her], [DOA], [GP], [Mental H. GP]

Regarding the Staff Member

Buttons: [Full Name], [First Name], [IF...]

Other Options

Buttons: [Full Name], [First Name], [IF...]

Elements from Custom Form:

Buttons: [Total Score], [Total Mapping]

Section	Question	Element
1:Service User Me 1:	What type of m	Response Mapping
1:Service User Me 1:	What type of m	Response Score
1:Service User Me 1:	What type of m	Response Text

Spell Check

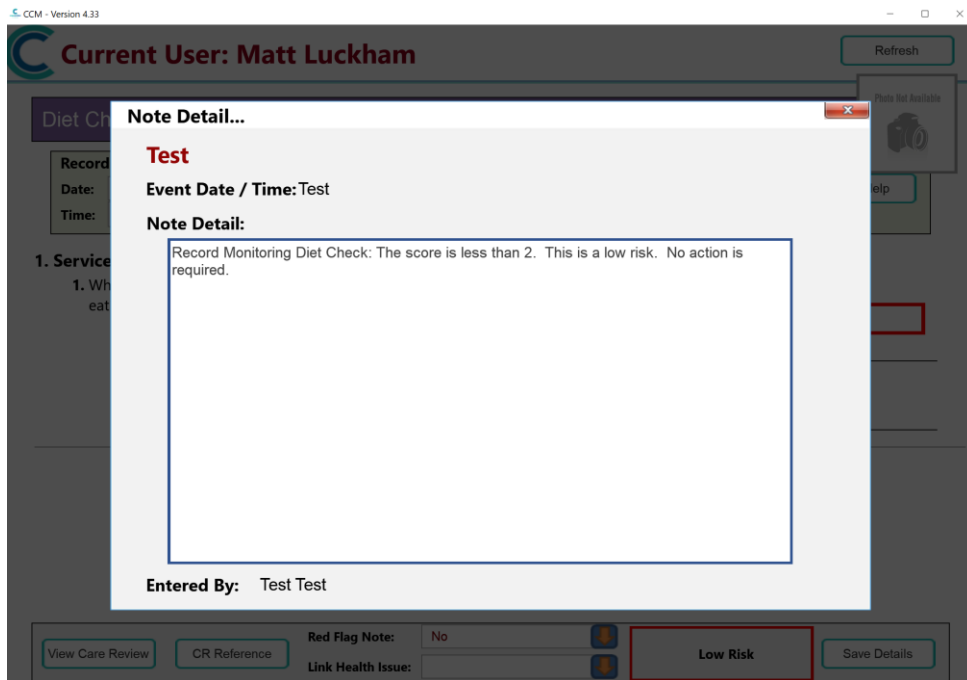
Test Your Note Template:

Select Service User:

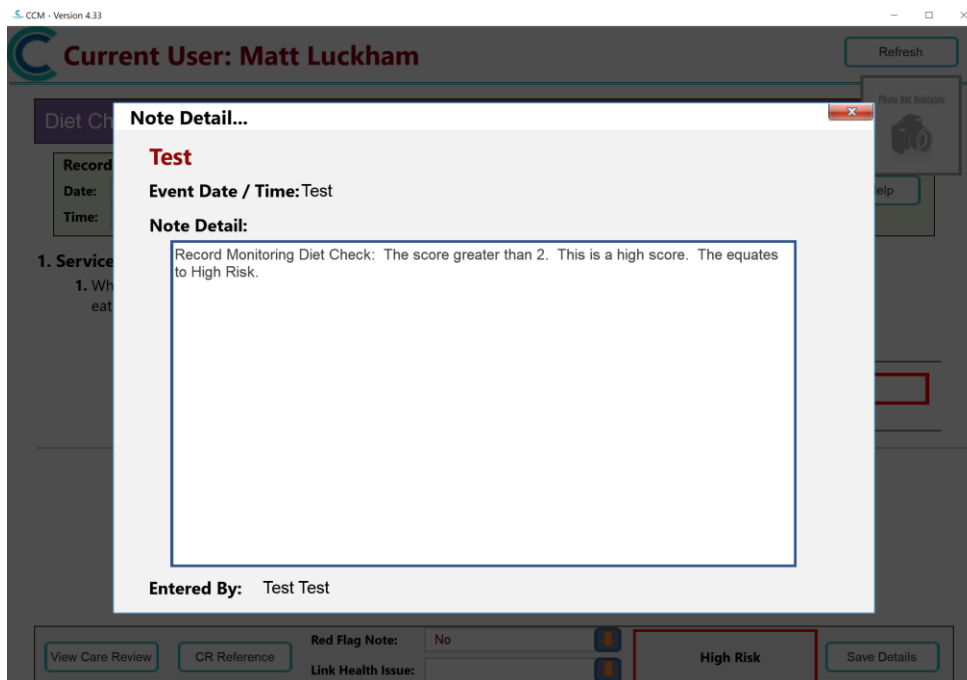
Save Note Template

Save your note template and test it: -

We test it with a value of 2 and we get this note: -



We test it again with a value of 4 and we get this note: -



Final Options

There are two final options associated with the Output from the form: -

Display Note to Staff Member after Save

This option is a yes / no switch at the bottom of the form: -

Display Note to Staff Member after Save:

If this is selected the Custom Form will display a copy of the note that has been saved: -

The screenshot shows a software interface for a user named Matt Luckham. A modal dialog box titled "Note Detail..." is open, displaying the following information:

- Test**
- Event Date / Time:** Test
- Note Detail:** Record Monitoring Diet Check: The score greater than 2. This is a high score. The equates to High Risk.
- Entered By:** Test Test

The background interface includes a "Refresh" button, a "View Care Review" button, a "CR Reference" button, a "Red Flag Note:" field with the value "No", a "Link Health Issue:" field, a "High Risk" status indicator, and a "Save Details" button.

Display prompt before saving

Another Yes / No field that will display a prompt to the user before saving: -

Display prompt before saving?



CCM - Version 4.33

Current User: Matt Luckham

Refresh

Diet Check Monitoring for Room 0 - Dave Watson

Photo Not Available

Recording Date / Time:

Date: Wednesday 8 January 2020

Time: 16:12

Date	Staff	Result
08/01 - 16:08	M Luckham	4 High Risk
08/01 - 16:07	M Luckham	4 High Risk
08/01 - 16:03	M Luckham	4 High Risk

Show Help

1. Service User Meals

1. What type of meals do you like to eat?

Save Record? Are you sure the information entered is correct?

Yes No

View Care Review CR Reference Red Flag Note: No High Risk Save Details

Link Health Issue:

Using your Monitoring

Once you have created your monitoring you can Activate it: -

Monitoring Type Update... ×

Monitoring Type:

Monitoring Name:

Frequency Narrative:

Active Monitoring Type:

Change your default monitoring frequency below. Remember, this is just the default frequency. When Monitoring is Assigned to a Service User the frequency can be set to ensure that it remains person centred.

Define frequency of monitoring

In Days Monitor Every:

 Postpone Level:

In Hours

By Time(s)

Define time when monitoring takes place

By Day Shift

By Night Shift

For 24 Hour Period

Activate **Delete Record** **Export to File** **Continue Edit...** **Update Changes**

Once activated you can use it through Manage Monitoring to assign to service users: -

Manage a Residents Monitoring... ×

Manage Monitoring **New Resident Defaults >>**

Current Active Service Users:

Room 0 - Dave Watson

Richard Richards - Ground Floor 7

Beryl Chinneck Scoble - First Floor 8

Ioan Dauncey - First Floor 9

Areas we are Monitoring:

Activities

General Risk Assessment

Movement Risk Assessment

MIIST Assessment

Add New Monitoring Area... ×

Select Monitoring Area: **Continue...**

→