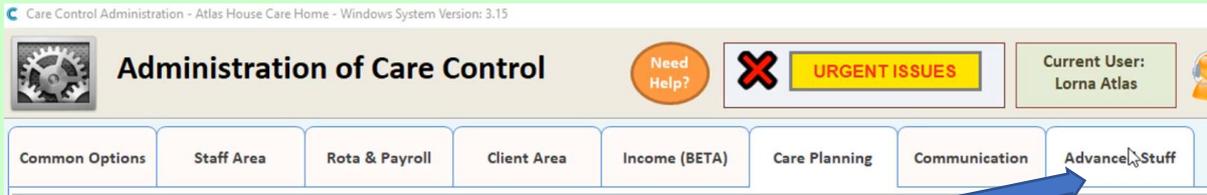




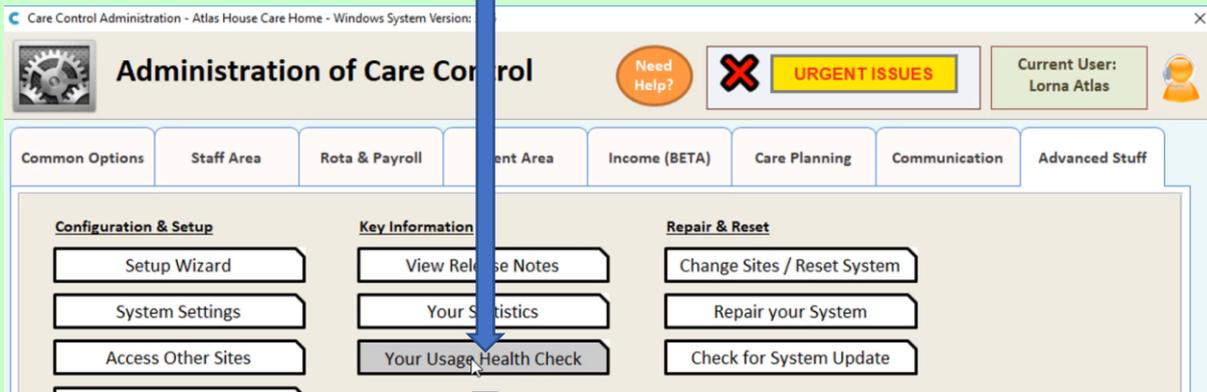
CCQ Level 6 Part 8 - Auditing the Your Usage Health Check

We're now going to look at **Your Usage Health Check**. This is to give you an indication of how well you are using Care Control.



In the full admin screen click on **Advanced Stuff**.

Click **Your Usage Health Check** and this will generate a report for you to analyse.



CC Health Check Usage...

Your Organisations Care Control Usage Health Check

Refresh Figures

72%

Check Date / Time: 23/11/18 14:31

★★★★☆
How can I improve this score?
Click Here!

Measure	Figs.	Figs. 2	Your Score	Max. Score
Usage of Alerts	27	0	68	90
Care Review Domain Content	502	0	40	80
Usage of Care Review References	250	0	20	20
Avg. Notes Per Service User 24 Hours	339	22	35	70
No. Red Crosses Per Service User	35	2.33	0	80
High Frequency Support	986	0.67	60	80
Personal Care Support	160	0.99	60	60
Usage of CC Screens	14	0	50	50
Usage of Incidents	271	0	40	40
No. Care Plan Integrity Errors Per Service User	34	2.27	22	30
Usage of Other Tasks	86	0	20	20
Usage of QR Codes	1	0	20	20
Usage of CC EMar	1	0	20	20
Usage of Generic Risk Assessments	17	0	20	20

What is this screen?



If you're not using parts of the system, this will affect your score. The percentage is worked out against your score from the actual data. Homes should be aiming to get all 5 stars. If your score isn't good, click on

How can I improve my Score? This will open up a web page which will give you information on how we break down this information and how we score it. It will also tell you and give you hints on how to improve your score. If you have any queries, however, you can always click on the **Help** button and request a call-back.

Now we want to look at the actual figures.

Measure	Figs.	Figs. 2	Your Score	Max. Score
Usage of Alerts	27	0	68	90
Care Review Domain Content	502	0	40	80
Usage of Care Review References	250	0	20	20
Avg. Notes Per Service User 24 Hours	220	22	25	70

Here you can see the **Usage of Alerts**. We've got 27 alerts on our system and we score 68 out of 90. We would need to increase the number of alerts on the system by 4 to gain a better score.

Work your way through the data to find out where the areas are that you need to improve on. If you can improve on the number of notes and remove the red crosses for instance on this occasion, you may be able to increase your score levels. Click on the cross to get out of this screen.

Question 1 - If you click on Your Usage Health Check, what do you get?

- A - A report on how each member of staff is using Care Control.
- B - A report showing you stats on Care Plans.
- C - A report on how well you are using Care Control.
- D - A report showing you stats on Alerts.