

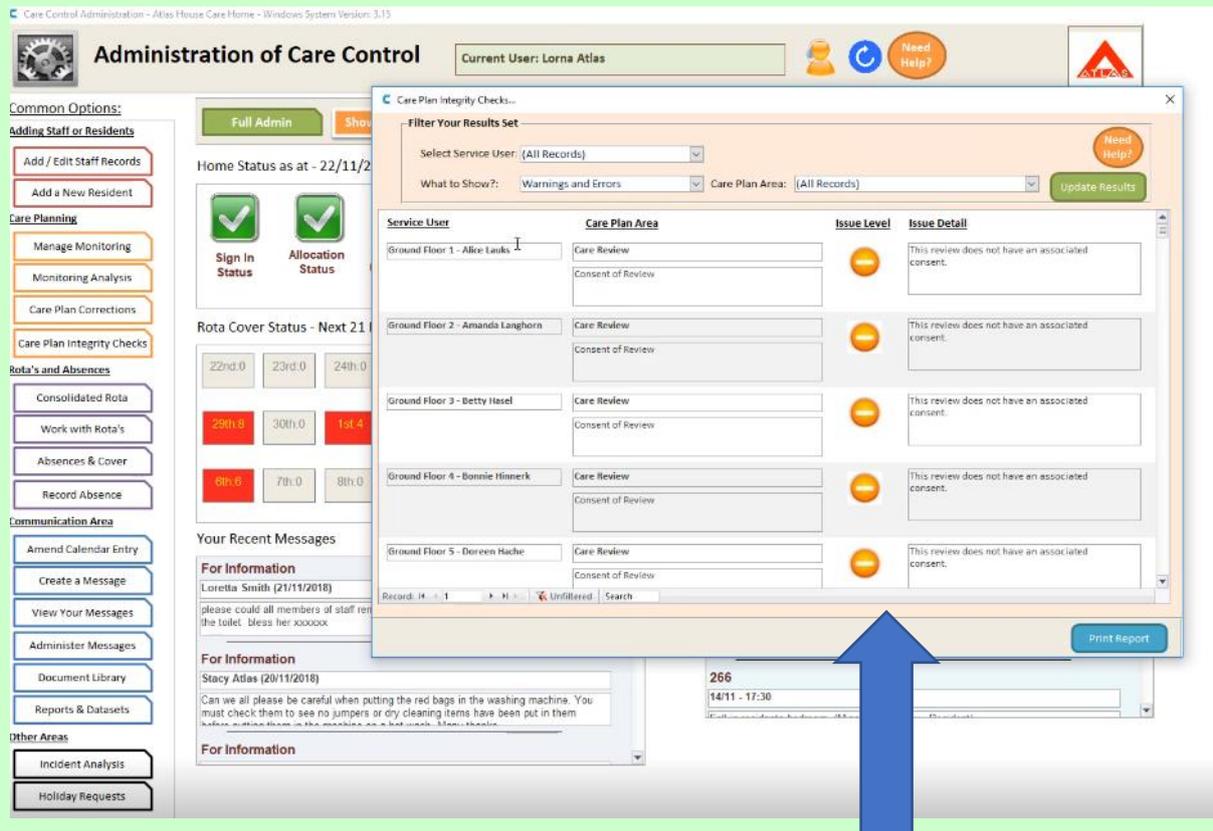


CCQ Level 6 Part 2 - Auditing the "Care Plan Integrity Checks"

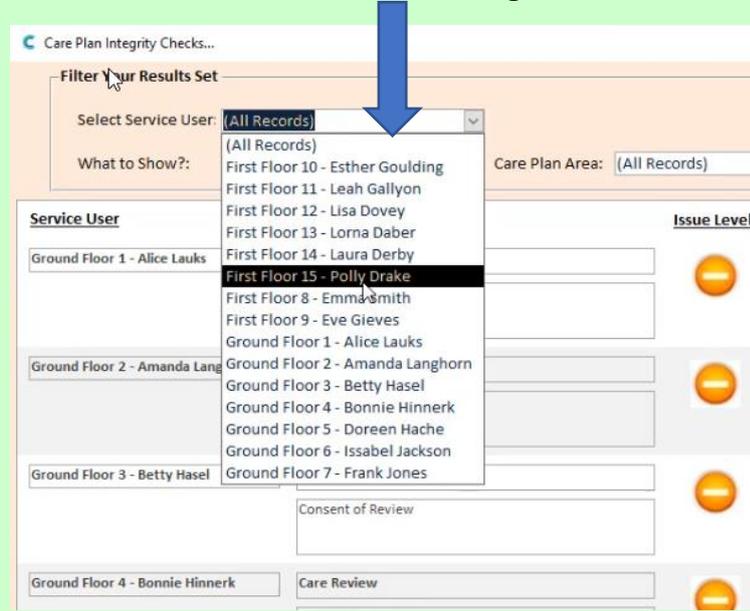
Now we're going to look at Care Control **Care Plan Integrity Checks**:

The screenshot shows the 'Administration of Care Control' interface. A blue arrow points to the 'Care Plan Integrity Checks' option in the left-hand navigation menu. The main interface displays several sections: 'Home Status as at - 22/11/2018 10:00:00' with status indicators for Sign In, Location, Service User Tasks, Other Tasks, and Alerts; 'Rota Cover Status - Next 21 Days' with a grid of dates and hours; 'Your Recent Messages' with messages from Loretta Smith and Stacy Atlas; 'Your Calendar for the next Two Weeks' showing tasks like 'Falls Prevention Training Course' and 'Carol Singing'; and 'Previous 30 Days of Incidents' listing incidents 268, 267, and 266.

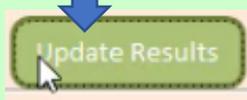
Our **Integrity Checks** are designed to have a look at each of the **Care Plans** for each of your residents and tell you where the issues are.



You can filter the information, however, this is the front screen and it will give you the information on all of your residents. As you can see we've got 64 issues at the moment. Use the filter to get the information you require. Click on the



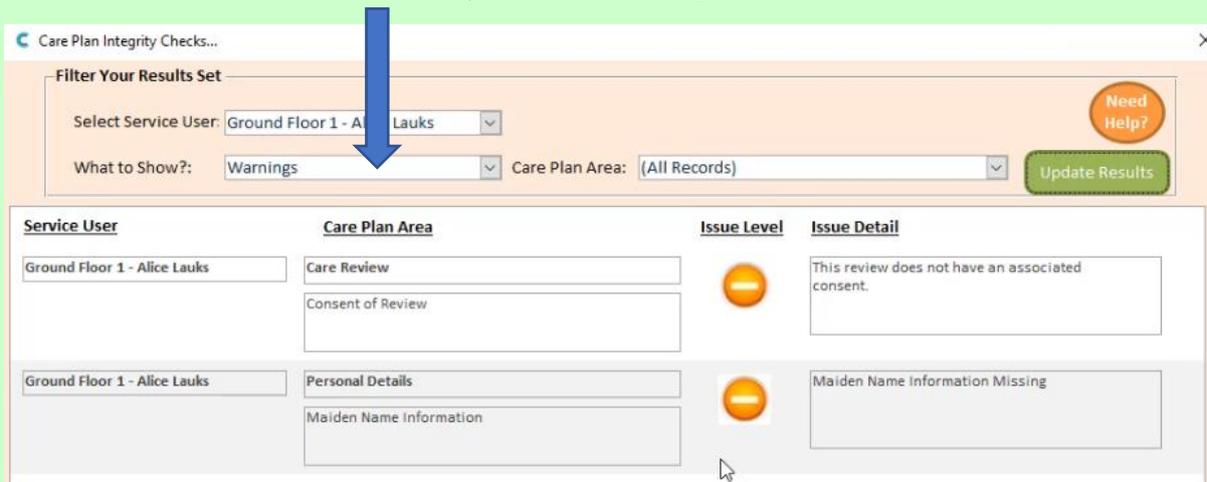
resident and click **Update Results:**



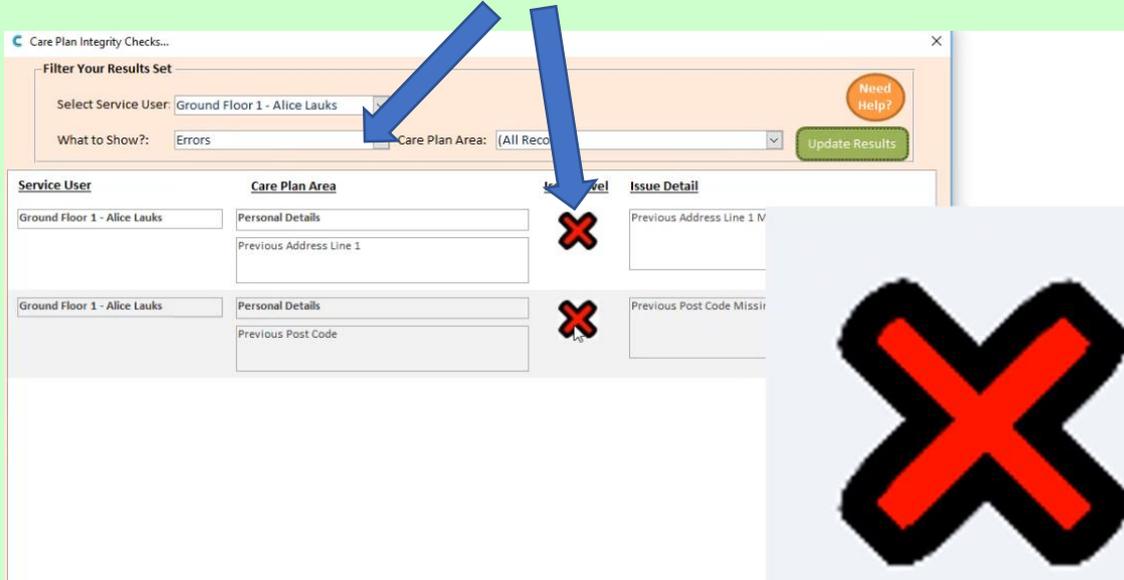
This will give you the information that is either missing or there is an error on.

The orange circle is to give you a warning that information needs to be added.

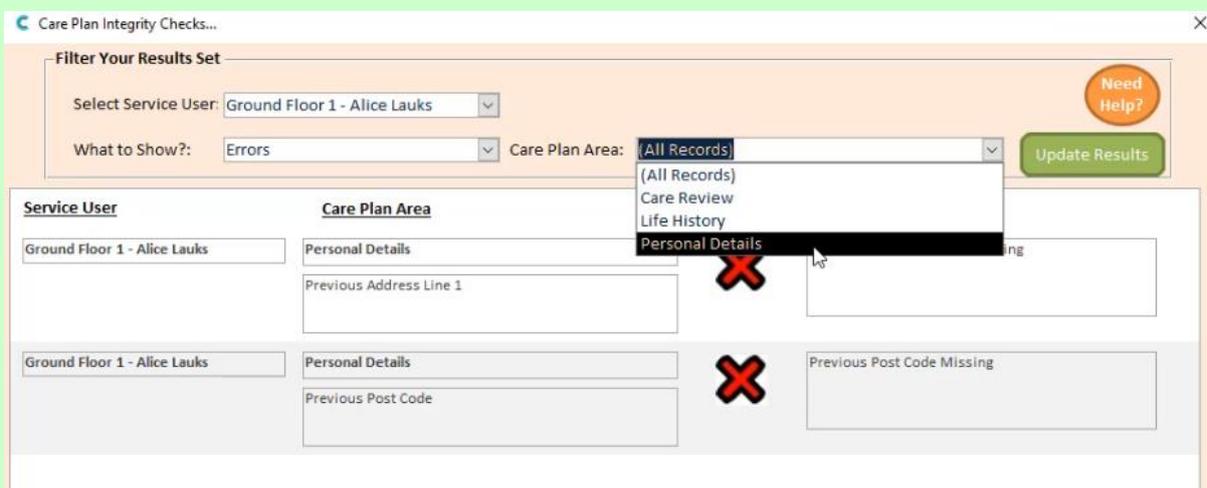
You can use the filter to show just the warnings only:



The red cross means there's an error and this will need to be rectified as soon



as you can. And again you can use the filter to show the errors:

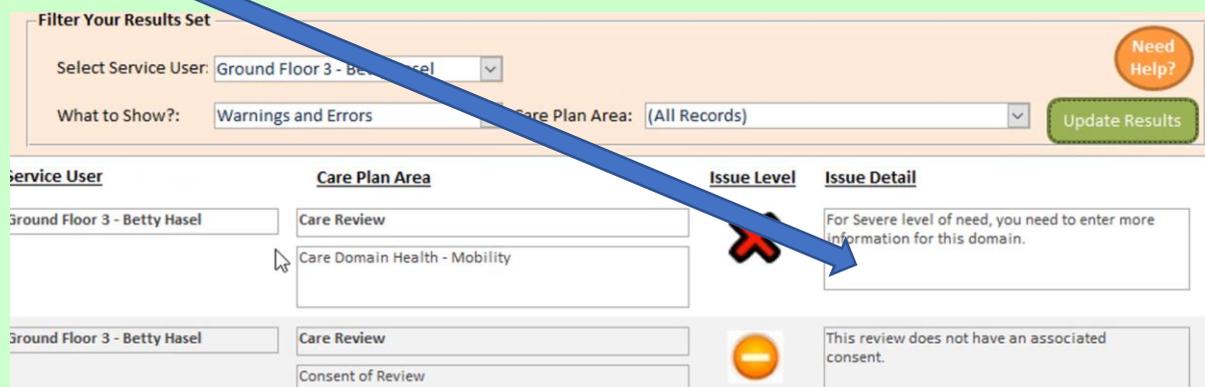


It is good practice to go into the **Integrity Checks** prior to doing your **Care Review** as this will help you enter some extra information if required. Should you



wish you can print the information off and give it to the person responsible for doing the **Care Review**.

The system will also tell you when there isn't enough information in the **Care Review**:



In order to rectify this you will need to do a new **Care Review** and enter more information into that particular area.

Question 1 - When you click on Care Plan Integrity Checks, what is NOT an option on the "What to Show" drop-down menu?

- A - Warnings and Errors
- B - Errors
- C - Recent Amendments
- D - Warnings

Question 2 - When looking at issues with Integrity Checks, what does the orange circle mean?

- A - It's a warning that information is incorrect.
- B - It's a warning that information needs to be added.
- C - It's a notification that information has recently been added.
- D - It's a notification that information is complete.