



# CCQ Level 5 Part 4 - Senior Care on both Windows and Mobile

Here is the **Care Review** that we started earlier. We have worked our way through each of the sections and we're now coming onto the final section.

Care Review Sections To Complete:	
Section	Completed
Start - Introduction	Yes
Health - Contenance	Yes
Health - Hearing	Yes
Health - Mobility	Yes
Health - Nutrition and Hydration Nee	Yes
Health - Oral	Yes
Health - Sight	Yes
Health - Skin Condition	Yes
Health - Sleep	Yes
Health - Physical Health	Yes
Health - Breathing	Yes
Health - End of Life	Yes
Health - Foot Care	Yes
Medicine - Medication	Yes
General - Behaviour	Yes
General - Communication	Yes
General - Altered State of Conscious	Yes
Mental Health - General / Cognition	Yes
Personal Care - Bathing	Yes
Personal Care - Dressing	Yes
Personal Care - Eating	Yes
Personal Care - Washing	Yes
Personal Care - Activity/Social/Religi	Yes
Personal Care - Psychological / Emoti	No
Finish - Complete	No

**Care Review for Miss Emma Smith - 14 December 2018**

**Personal Care - Psychological / Emotional**

Level of Need: Low Need Change...

**Describe present situation with this domain:**

Emma has very few friends and finds it hard to tolerate other peoples misgiving and will not always understand why they need help and not as independent as herself, She has been known to walk off if they should sit beside her or start to talk. Emma has had a lot of set backs in her past regarding trust and has had a lot of disappointments with her friends.

**What actions are you going to take?:**

Emma needs a lot of support from staff and management when she is getting upset about her past, and how we will manage these problem's so Emma is not so mistrusting with the outcome. Emma has befriended one of are male residents and tends to look after him, she now sits on the same dinning room table has him.

**References:**

Solicitor is going to sor... 19/09 - 16:12

Status: 96% Changed

Care Review Sections To Complete:	
Section	Completed
Start - Introduction	Yes
Health - Contenance	Yes
Health - Hearing	Yes
Health - Mobility	Yes
Health - Nutrition and Hydration Nee	Yes
Health - Oral	Yes
Health - Sight	Yes
Health - Skin Condition	Yes
Health - Sleep	Yes
Health - Physical Health	Yes
Health - Breathing	Yes
Health - End of Life	Yes
Health - Foot Care	Yes
Medicine - Medication	Yes
General - Behaviour	Yes
General - Communication	Yes
General - Altered State of Conscious	Yes
Mental Health - General / Cognition	Yes
Personal Care - Bathing	Yes
Personal Care - Dressing	Yes
Personal Care - Eating	Yes
Personal Care - Washing	Yes
Personal Care - Activity/Social/Religi	Yes
Personal Care - Psychological / Emoti	Yes
Finish - Complete	No

**Care Review for Miss Emma Smith - 14 December 2018**

**End Care Review Assessment**

**This is the end of the Care Review. Once it has been completed it cannot be amended. Please check you are happy with the review before finishing.**

Service User: Miss Emma Smith  
 Date of Birth: 14/02/1931  
 Date Assessment Started: 14/12/2018      Assessment carried out by: Lorna Atlas

In accordance to the monitoring frequency of Care Reviews set for this service user, the next review will take place: 12 February 2019

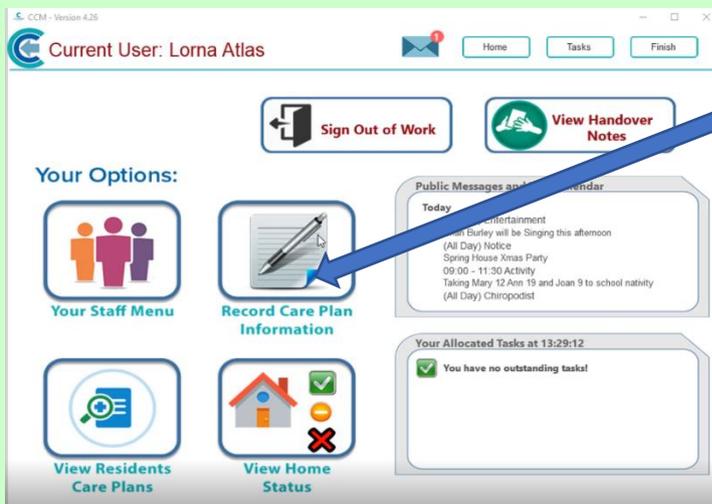
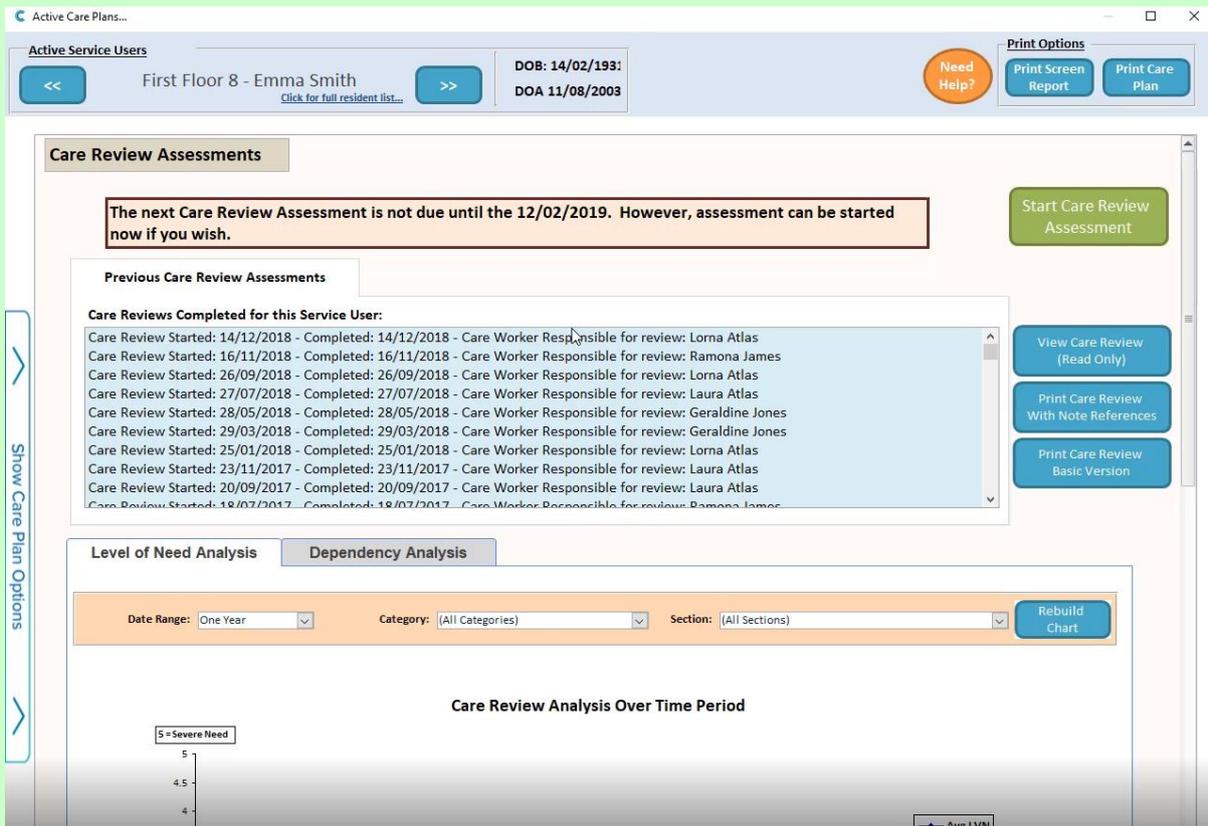
Following the completion of this care review, please obtain consent from the service user that confirms they are happy with how the review was conducted and that the information recorded is accurate.

**Enter any comments to conclude this review:**

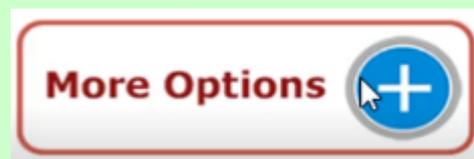
Emma's health remains stable and we are happy with her overall well being. We do however need to keep an eye on her faecal incontinence which appears to be getting slightly worse. Also her breathlessness and cold sweats. We also needs to monitor her moods now she is on risperdone 1.5mgs daily which seems to be working well and she is very happy with this

Status: 100% Changed

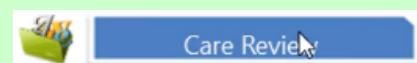
We may want to add additional information into the **Comment** box - simply type in any new information that you wish to add, and then click **Finish** when you're happy with the information that is on there. On this screen it will also tell you when the **Care Review** is next due to be done. However, please note that this is only guidance - if there is any change in need whatsoever you will need to do a new **Care Review** to reflect the changes. This is easily done on the **Care Control Mobile app** - you can also do it on the **Windows app** if that's what you'd prefer.

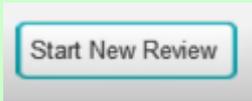


To amend a **Care Review** on **Care Control Mobile**, click on **Record Care Plan Information** and **More Options** and then



**Care Review.**





Select the resident you are going to update, click **Continue** and if there's not one already started, click **Start New Care Review**.

As this is an interim **Care Review** we're just going to jump straight to the section we want to amend. To do this, click on **Show Care Plan Review Sections...**

CCM - Version 4.26  
Current User: Lorna Atlas  
Home Finish

### Care Review for Ground Floor 5 - Doreen Hache

**Start Care Review Assessment**

Welcome to the Care Review Assessment!  
Please answer the assessment questions contained within each of the Care Review Sections. When you have finished each section touch Next. When you have finished the review touch Finish.

Resident Name: Ground Floor 5 - Doreen Hache  
Date of Birth: 07/01/1925  
Date of Assessment: 18/12/2018      Assessment carried out by: Lorna Atlas

At the start of the Care Review Assessment, please answer the following questions: -

Have you asked the service user to take part in this review?   
Have you asked an advocate or family member to take part in this review?

Enter any further details on resident / family member / advocate involvement in this review.

Weight of Service User (Kilos):  kg

Please provide an overview of the resident needs:  
Doreen is a lovely lady. She is not mobile and staff will need to use the hoist or stand aid at all times. Doreen does get Pressure sores which the one on her bottom has opened up again and she is under the district nurse. Doreen has a hospital bed with an Air flow mattress and must always be sitting on a propad cushion. Doreen is on movement monitoring every hour to try and prevent these pressure sores. Doreen will also need to be assisted by staff when eating and drinking due to Doreen losing a lot of weight in the last few months. Doreen is now on Food and Fluid monitoring.

Next >>

CCM - Version 4.26  
Current User: Lorna Atlas

#### Care Review Sections:

Section	Status
Health - Continence	X
Health - Hearing	X
Health - Mobility	X
Health - Nutrition and Hydration Needs	X
Health - Oral	X
Health - Sight	X
Health - Skin Condition	X
Health - Sleep	X
Health - Physical Health	X
Health - Breathing	X
Health - End of Life	X
Health - Foot Care	X
Medicine - Medication	X
General - Behaviour	X

...Click **Mobility** and then enter the updated information.

Describe present situation:

Doreen can not walk and some days she can not weight bear.  
Doreen must use the stand aid and wheelchair for all transfers. If not weight bearing she must use the hoist.  
Doreen does not like to use the hoist or stand aid and gets very anxious, lots of reassurance needs to be given.  
Doreen uses the orange stand aid sling or yellow hoist sling.

Save Changes

You can type as much information as is needed into this box - the more the better for the rest of the staff. Please bear in mind any changes you make to the **Care Review** will not be displayed until you complete the **Care Review** by clicking **Finish** at the end.

In the **Actions Needed** describe how you want to further assist Doreen in her recovery from her broken arm.

What actions are you going to take?:

Staff must give Doreen a lot of reassurance when using the hoist and stand aid as she can be very nervous and gets very anxious and worried.  
Staff are to use the orange stand aid sling or yellow hoist sling.  
Staff are to report any concerns.

Doreen

Save Changes

Mental Health - General / Cognition	X
Personal Care - Bathing	X
Personal Care - Dressing	X
Personal Care - Eating	X
Personal Care - Washing	X
Personal Care - Activity/Social/Religion	X
Personal Care - Psychological/Emotional	X
Finish - Complete	X

Once you're happy with the changes you've made, click on the **Care Plan Review** Sections and click on **Finish** at the bottom.

On the **Finish** page, click on **Edit** and type in information regarding why you've completed an interim **Care Review**.

Enter any comments to conclude this review:

reminded.  
Doreen is prone to pressure areas on her bottom and heels, staff need to be aware of this and check Doreen's skin on a regular basis.  
She is coming out in the lounge for meals.

Doreen had a fall |

Save Changes

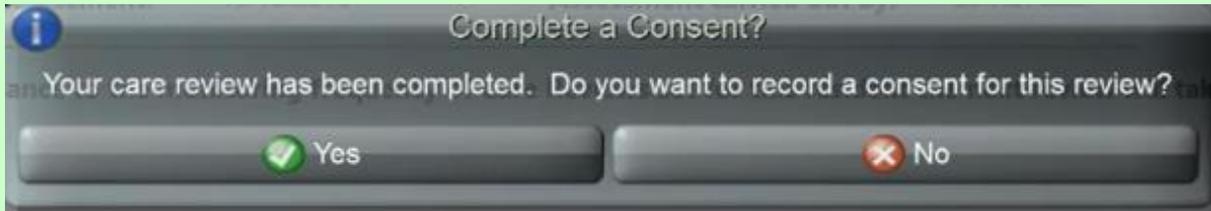
Click to **Save** the **Changes** and click **Finish**. It will ask you to confirm if you are happy to complete the **Review**.

Finish Care Review?

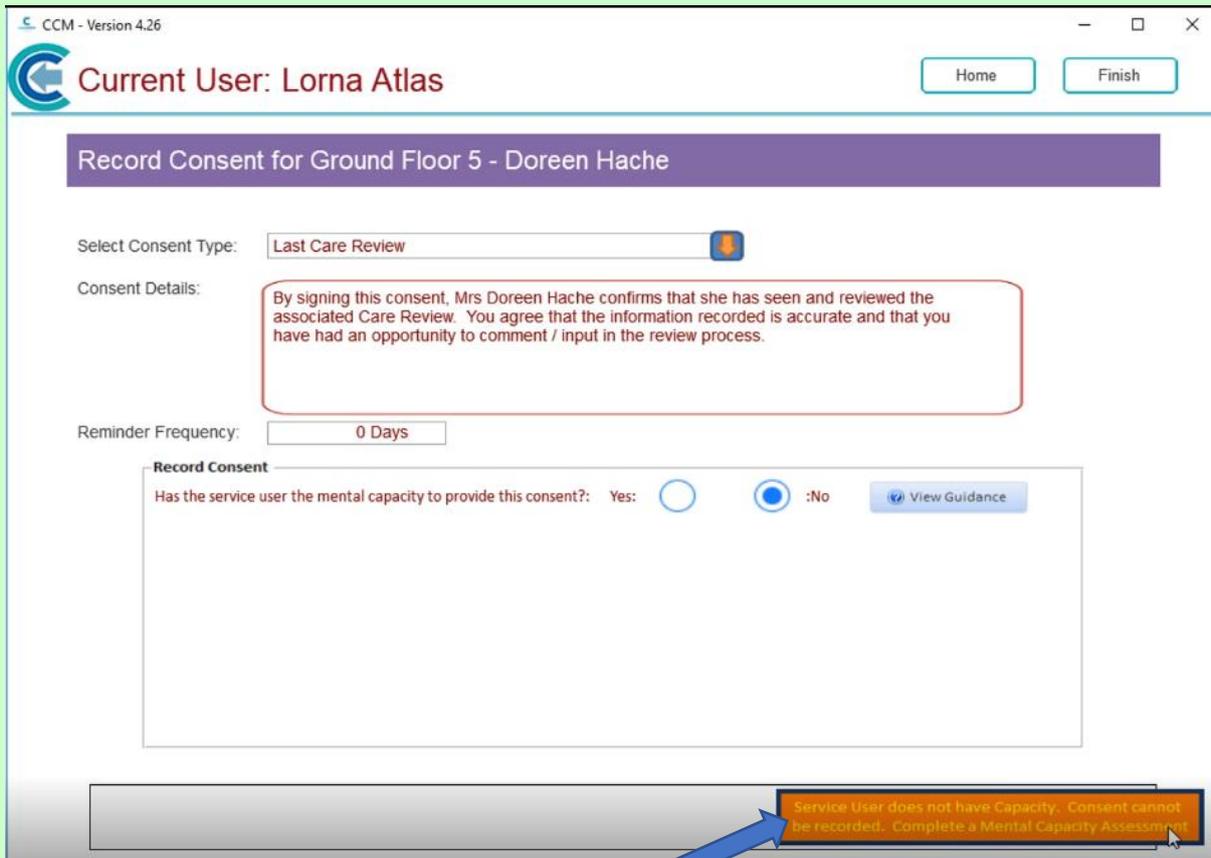
Are you sure this Care Review is complete?

Yes No

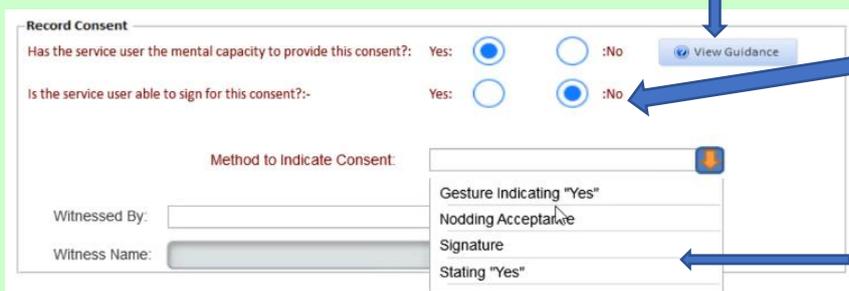
Once you've finished it will ask you if you'd like the resident to consent to the **Review**.



Click **Last Care Review**, read the statement out to the resident and decide whether the resident has got Capacity or not.

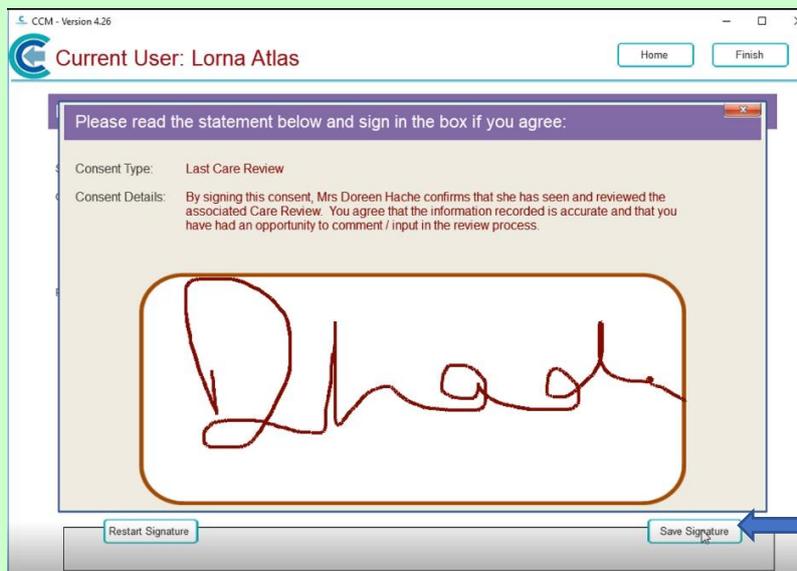


If they haven't got Capacity it will ask you to do a **Mental Capacity Form**. If you are unsure whether or not they have got **Mental Capacity**, click on the **Guidance** and read through it. This will give you all of the information you require.

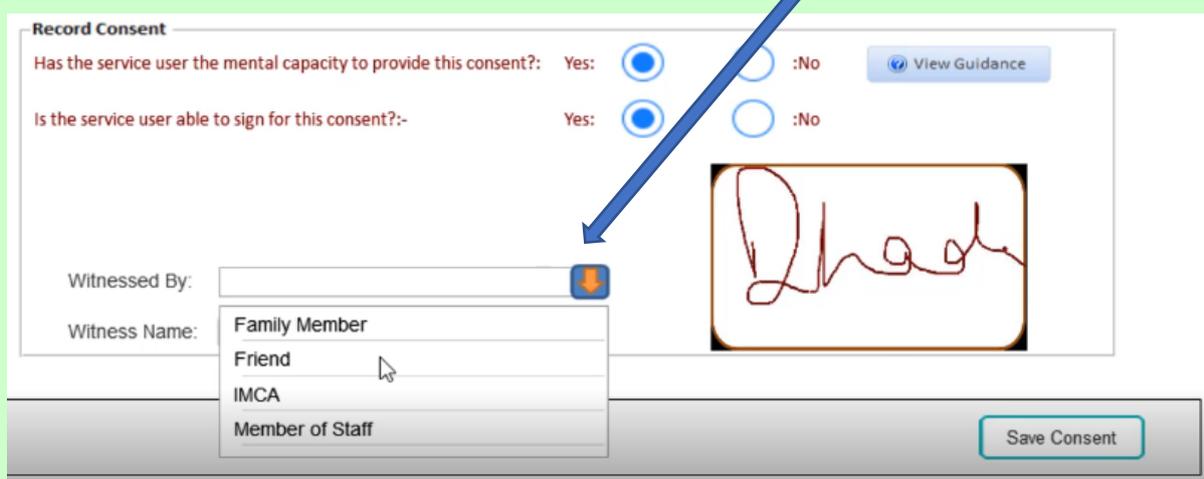


If they have got capacity, but they are unable to sign, click **No** - this will give you a drop-down list to indicate the **Method of Consent**.

If they are able to consent click **Yes**. This will open up a screen for them to sign their name. They can either use their finger or a stylus to do so.



Click **Save Signature** and then decide who has witnessed it, whether it's



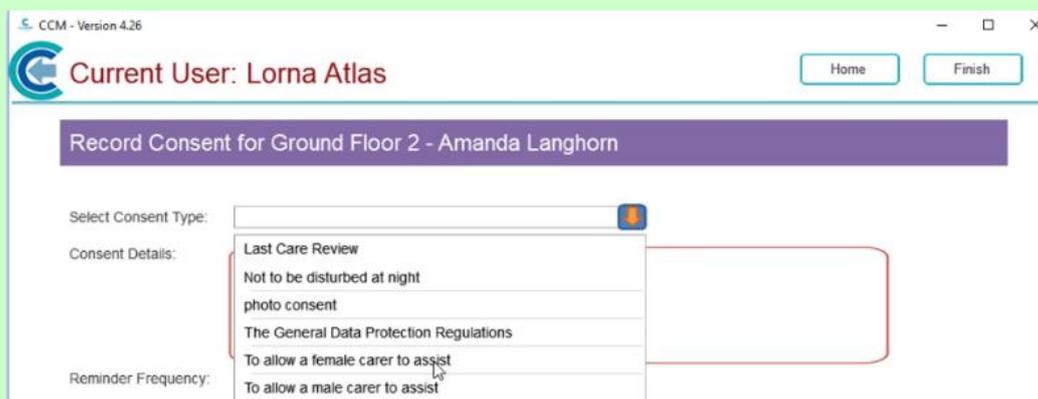
a **Family Member**, a **Friend**, **IMCA** advocate or a **Member of Staff**.

Click **Save Consent** and that's the **Consent** done.

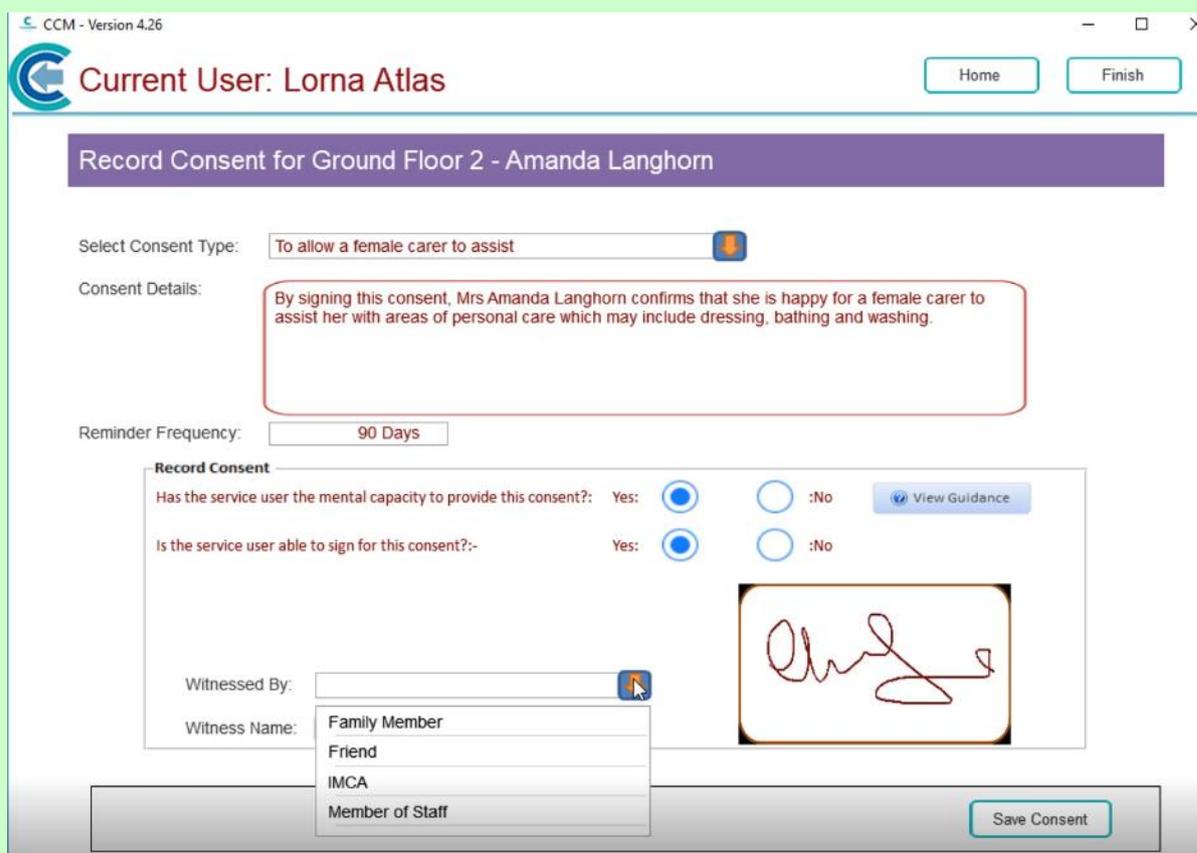
To do a **Consent** the normal way:



- Click on **Record Care Plan Information**
- **More Options** and then
- **Consent**
- Select the resident
- Click **Continue**



- Select the **Type of Consent** you want to record
- Read the consent statement
- Click to say whether the resident has capacity or not
- If they are able to sign the **Consent** get them to use either their finger or a stylus to sign the **Consent**
- **Save the Signature**



- and then who it's **Witnessed By**
- then you can **Save the Consent**

Question 1 - If you don't complete a Care Review by clicking on "Finish" at the end, what happens?

- A - The parts of the Care Review that you have updated will be visible to the rest of the staff.
- B - The staff will be blocked from seeing any of the resident's/user's Care Plan information (old or updated) until the Review is completed.
- C - The staff will all receive a message telling them that the Care Plan is in the process of being updated.
- D - The changes in the Care Plan you have made will NOT be visible and the rest of the staff will have no idea at all that amendments have been made as they will still see the old plan.

Question 2 - If you click "Yes" to wanting to record a consent to the Care Review, which of the following is FALSE?

- A - If the resident/service user hasn't got Capacity it will ask you to do a Mental Capacity Form.
- B - If you are unsure whether or not a resident/service user has got Mental Capacity you can click on Guidance notes to help you.
- C - Residents/Service users must sign a paper copy of the consent form if they are able to write their own signature.
- D - If a resident/service user is able to consent then they can sign their name on the device's screen.