



CCQ Level 1 Part 1 - Introduction to Care Control

Welcome to Care Control - the care planning management software system. Now the training begins...

Care Control is a care management system that is:

- easy to use
- for all skill sets
- for all ages
- for anyone
- it's not the Krypton Factor!

> Why use an electronic software system?

- reduce the errors
- reduce the time writing up care notes
- at point of saving a note any issues are alerted to a nominated staff member
- prompt staff when care is needed
- staff are able to analyse the data
- information at your finger tips
- handover notes written for you
- references added onto the **Care Review** at data entry
- increase the time looking after your service users

> How do you enter the data?

- Care Control offers different formats and platforms for you to enter the data
- **Care Control Pocket** works offline and online
- **Care Control Mobile** is available in iOS and Android
- **Care Control Windows** is your administration tool
- **Care Control Screens** is available using an Android box on an HD TV.



Question 1 - Which of the following statements is FALSE?

- A - Staff are prompted when care is needed.
- B - Members of staff can analyse the data.
- C - Handover notes still need to be written mostly by hand.
- D - You will be able to increase the time you spend with service users.

Question 2 - Which of the following statements is TRUE?

- A - Care Control Screens is usually used on tablet devices.
- B - Care Control Pocket works both offline and online.
- C - Care Control Windows is generally a mobile tool.
- D - Care Control Mobile can only be used on Apple devices.

Introduction to Care Control - Typical care monitoring and frequency



Day	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	
Bath Due				v					v					v					v					v				v				6
Bath Recorded	v			v			v			v				v					v					v				v		v		10

- Personalise the monitoring for each of your service users
- Below is an example:
- **Fluids** over 24 hours 12 times
- **Food** over 24 hours 6 times
- **Creams** twice
- **Personal Care** twice
- Just for these 4 areas of care this equates to 22 notes in 24 hours
- Any other care would be additional to this number
- Because you personalise the care for each resident the notes expected for each of your care homes will differ



Monitoring

- Care of your service users is added to the system as a minimum monitoring

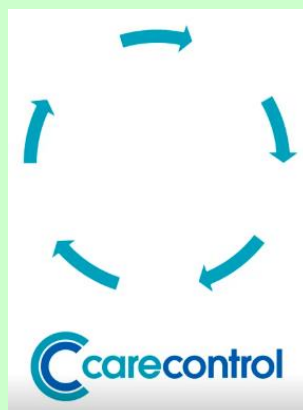
What does that mean to you?

- You can beat the system - as good carers you will be providing care as required or as needed
- Below is an example of a bath that needs to be done at least once every 5 days - as you can see, the bath due is normally 6 times per month, however, on this occasion we have given a bath 10 times this month



➤ Being kept in the loop

- For any care home it is vital that staff can communicate well with one other
- This can be done by internal messaging
- Staff can be alerted to the changing needs of a service user by email or pop-up on a mobile phone
- Red flagging key information
- Flag a note for the care review
- Automatically produces handover notes
- You can see your 'off duty'
- But most importantly you can cover shifts and earn extra money



Question 3 - What would be a typical amount of times for fluid to be monitored over 24 hours?

- A - 6 times.
- B - 4 times.
- C - 8 times.
- D - 12 times.

Question 4 - Which of the following statements is FALSE?

- A - Typically creams would need to be monitored twice a day.
- B - Typically personal care would need to be monitored twice a day.
- C - Care of your service users is added to the system as a minimum monitoring.
- D - You cannot change the monitoring per service user, but must use the same schedule for everyone.

Question 5 - Which of the following can Care Control NOT help you do?

- A - See when you are working.
- B - See any changes in the needs of a service user.
- C - See when your bus home is going to arrive.
- D - See when you could cover shifts and earn extra money.