

Care Control July 2018 Release Note

Care Control Windows 3.06+ Care Control Mobile 4.21+ Care Control Pocket 1.24+



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Foreword by Matt Luckham, Creator of Care Control

I do not normally write a foreword to these release notes, but I wanted to add a bit more context as to what our longer-term goals are for Care Control and the software in general.

We have a system now with 6 principle "apps" that can be used to update and interrogate your Care Control database. These are: -

- 1. CC Windows
- 2. CC Mobile
- 3. CC Pocket
- 4. CC Roster
- 5. CC Screens
- 6. CC eMar

Plus supporting systems such as **CC Biometrics** for time and attendance and **CC Student** our elearning solution.

With any development changes we make, we must ensure that all of these systems continue to work as expected and function in unison. Broadly I feel we manage to achieve these goals, but one area that we have not yet "finished" is our enhancements to Roster to support rotas and holidays for Care Homes.

Many of our clients are keen for us to finish this work and I am committed that it remains our focus. The challenges however are significant. Rotas are embedded into every system within Care Control. In addition, many of our clients use the current rota and holiday system. The process of changing this must be done in a controlled way and although I am convinced the new Roster system is a massive step forward to time and attendance management, we must not force this change without being sure that all systems will continue to function correctly.

The other area we are focussed on is to introduce an invoicing module within Care Control. We have already started work on this initiative, but we need to finish off the code, test it very carefully and release it with lots of support for our customers.

The final big area that we want to conclude this year is a piece of functionality we call Single Form Custom Monitoring. This functionality allows you (or with our help) to design a monitoring form and then release it to be used in either CC Pocket or CC Mobile.



A huge amount of work has already been done on this system and much of that functionality has already been released (you just don't know it is there!), however it is not working 100% correct yet.

Once completed it will allow for **any** form to be created, and then used through a mobile recording device. The programming is hugely complex, but I would say it is 85% complete – not far to go. The plan is to have a "library" of monitoring forms that you can choose from – these could be simple or complex clinical forms – any of them can be added to your systems for you to use with your service users!

The future continues to look challenging for businesses working in the care sector, but I am committed that Care Control should remain a force to help identify poor performance, reduce administration time for care staff and improve your overall business.



Introduction

This is a major system update with many changes affecting several core Care Control systems.

System Versions Covered

This release covers changes to your Care Control Database, Care Control Windows, Care Control Mobile and Care Control Pocket.

Summary of Changes

Area	Specific Change	Systems Affected	Detail of Change
	NEW DEV		
Security	Cloud Security Update	CC Windows	CC Windows cloud communication has been updated so that all data is transmitted through new CC Cloud Servers. To use these more secure servers a file needs to be downloaded and installed on the users computer. This is currently an optional, but recommended, upgrade.
Analysis	Admin Dashboard	CC Windows	If you CC Windows is configured in Administration Mode it will not load into a Admin Dashboard which sumarises the home status, similar to how it is presented on CC Mobile. This feature can be switched off if the user does not want this dashboard to load each time.
Staff Record	DBS Check	CC Windows	New section on the staff record to allow you to record and update DBS information. DBS Alerts can then be used to remind you when DBS information needs to be updated.
Monitoring	Monitoring Types	CC Windows	You can now create multiple select custom monitoring types within CC Windows. You can also assign activate or de-active those.
Medical Diagnoses /	Medical Diagnoses	CC Windows	New care plan area called Medical
Medical History		CC Mobile	medical diagnoses and medical history
			and CC Mobile.
	Medical History	CC Windows	
		CC Mobile	<u> </u>
Reports	Health Issues Report	CC Windows	A summary of the health issues assigned to all service users and their renew frequency.
	Care Review Summary Report	CC Windows	A summary of the current care review status for all active service user.



	Incident Summary Report	CC Windows	Raw output of all incidents that have occurred in the home.
	Observations Report	CC Windows	Raw output of the observation data for each active service user.
	Service Metric Report	CC Windows	Similar to the screen on CC Mobile, this report outputs the current weight, BMI, height, MUST, Waterlow for all active service users.
Home Care	Client Geo Coding	CC Windows	A new area that allows you to save a geo code latitude and longitude for each service user that has an address assigned.
	Check In / Check Out	CC Pocket	New screen on pocket to improve the check in / check out system. Now you have a clear Check In or Check Out option.
	Check In Analysis	CC Windows	New report that is visible within CC Widows that shows the Check In and Check Out times and their distances from the clients locations.
Care Service Groups	Care Service Groups	CC Windows	Care Service Group screen that replaces the Business Centre Management within CC Windows.
Observations	Recording Observations	CC Windows	Upgrade of the observations recording
		CC Mobile	This upgrade is across all platforms.
		CC Pocket	
	Monitoring Analysis	CC Windows	Monitoring analysis of Observations has
		CC Mobile	updated to included Oxygen Saturations on CC Windows.
Care Review	Review Screen	CC Windows	The review screen has been
		CC Mobile	space for text entry and a different way of accessing level of need changes.
	Link Care Notes	CC Mobile	On various screens within CC Mobile you can now mark a note that will be generated when you record information, so that the note will show at the next Care Review time.
	Review References	CC Windows	Add the ability to view, tag and remove
		CC Mobile	
	Section Report	CC Windows	New printed report that allows you to just print a section from a Care Review.

	Full Output Report	CC Windows	New format printed report that just outputs the text from a Care Review (not the level of need guidance etc).
	Modify / Add Sections on Mobile	CC Mobile	You can now add or remove sections on CC Mobile.
Recording Care	General Note	CC Mobile	General note recording has been revamped and upgraded.
	Air Mattress	CC Mobile	Air Mattress setting now allows text, not
		CC Windows	Just numbers.
Offline Working	Override Setting	CC Pocket	Added cog permanently to the Pocket Pin Screen if that unit is in offline mode.
Alerts	Oxygen saturation levels	CC Windows	Alerts to support the new Oxygen Saturation Levels have been added.
Care Plan Integrity Checks	Extra Checks	CC Windows	New Care Plan Integrity checks have been added to cover Medical History, Medical Diagnoses etc.
Medical Visits	New Types	CC Windows	New medical visitor types have been
		CC Mobile	
Configuration	System Setting	CC Windows	New look system setting screen with more settings added that were previously only available on various specific systems.



Detailed Review of Changes

Cloud Security Update

System: CC Windows

CC Windows communicated to the Care Control Cloud through a special programme that is installed on your Windows computers. We want to update this programme so that it uses a more secure technology to communicate to the CC Cloud.

Unfortuantley the installation of this programme will require Administration Access and so you may need to get passwords to install the file. Because of this we have made this update optional. When you start CC Windows you will see the following screen if this file has NOT been updated: -



If you select Update System, Care Control will download a file called CCConnect.exe. It will then shut down. If you have problems installation the file please contact Care Control support.

If you select Skip Update your system will load as normal.

This message will appear every time CC Windows is started until your systems are updated.



Admin Dashboard

System: CC Windows

If your CC Windows System is set to load in Administration, by default you will now see a new

dashboard screen: -



Your common Administration Options are on the left. To access the normal Administration Options you can select the Full Admin option: -

Full Admin

If you would prefer your systems to load the full administration system you can change this in your System Settings: -

Vour Care Control Settings				
Configuration Area	Setting Details			
Company Details Key Features This Device Sign In / Sign Out Care Management QR Codes	Settings for this Device Only What type of System is this? Management: Thi	Management		
Check Lists	Staff: This means	the system can be used by more than one person.	Us	e Default
Rota & Pay	Doc Library Excel Path:	(DEFAULT)		
Allocations	Doc Library Word Path:	(DEFAULT)		
Security	Doc Library Internet Path:	(DEFAULT)		
CC Pocket Settings	Doc Library PDF Path:	(DEFAULT)		
CC eiviar settings CC Screens Settings CC Roster Settings	Doc Library Image Path: Which Spell Checker will you use:	C:\CareControl\FrontEnd\Images\ Care Control		
	Business Centre for this Machine:	(All)		
Integrity Check Rules	Windows Admin Start-up Page:	Full Administration	~	



Staff Record - DBS Check

System: CC Windows

We have added a new section to the Staff Record called DBS. This is to allow you to record DBS information for each staff member: -

Di Manage Staff Records			×
Active Staff Members	li caff lic	Other Functions Add New Staff Member	Process Staff Leaver Staff Records
Personal Details Role Contra t DBS	Do uments Training Status Absences	Holidays Linked Record Security N	otes
DBS Completed Adult First Check	DBS Result Confirmed Reference	Last Updated By	
Record: 4 4 3 H 30 T. No Filter Sec	rch	Add Record	
		Can	cel Changes Save Changes

You select to Add Record to add a DBS entry: -

DBS Record - Add / Up	odate	×
Staff Member:	Another A	\sim
Date DBS Completed:	16/07/2018	
Adult First Check:		
DBS Result		
DBS Confirmed:		
DBS Reference:		
	Updat	e

When you select Update the record will be added to the Staff Record: -



Manage Staff Rec	ords																\times
Active Staff Mer	<u>mbers</u>	Mr A	nothe	r A <u>Click for ful</u>	l staff list	>>					Othe	Add New taff Memb	er	Process St Leaver	aff	View Hist Staff Reco	oric ords
Personal Details	Role	Cont	tract	DBS	Docun	nents	Training Status	Absences	Holidays	Linked Rec	cord	Security	No	tes			
	DBS Comple	eted A	Adult Firs	t Check	DBS Result Confirmed	Refere	ence		Last Updat	ed By	_						
	16/07/20	018	\checkmark						ML(16/07/	2018)		Update					
	Record: 14 - 4	1 of 1	→ H →=	😽 No Filte	r Search						_	Add Record					
													Canc	el Changes		Save Chang	es

If you select Update you can add confirmation and reference information: -

DBS Record - Add / Update >					
Staff Member:	Another A	~			
Date DBS Completed:	16/07/2018				
Adult First Check:					
DBS Result					
DBS Confirmed:					
DBS Reference:					
		Update			



Monitoring Types

System: CC Windows

We have added the functionality that is present within CC Mobile to allow you to create new monitoring types: -

Care Control Administration - Spring House Reside	ential Care Home - Windows System Version: 3.04	- Alpha Test 2	×
Administratio	on of Care Control		Current User: Matt Luckham
Common Options Staff Area	Rota & Payroll Client A	rea Care Planning Com	munication Area Advanced Stuff
Monitoring & Alerts	<u>Care Plan Notes</u>	Risk Assessments & Care Reviews	Cost of Care Analysis
Manage Monitoring	Set Note Filter Exclusions	Generic Risk Assessments	Dependency / Cost of Care
Monitoring Types	Shortcut Notes	Care Review Domains	
Monitoring Analysis	View Managers Scratch Pad	Capacity & Consents	Analysis
Alerts and Notifications	Life History Configuration	Mental Capacity Templates	Care Plan Integrity Checks
Make Amendments	Life History Questions	Consent Templates	Care Note Analysis
Care Plan Corrections	Life History Sections		
Load Main System Show Care Plan	ns Add Note Record	Information Print Care Plan	View Handover Quit Care Control

This loads the Monitoring Types screen: -

Manage Monitoring	Types			>		
Active Only	Deactive Only	Draft Only				
Description		Туре	Assigned Residents	^		
ABC Behaviour		Core Monitoring	3	-		
Activities		Core Monitoring	25			
Air Mattress Sett	ings .	Core Monitoring	1			
Assisted Transfe	r2	User Defined	2			
Bath		Core Monitoring	25			
Bed Change		Core Monitoring	25			
Bed Rail Risk Ass	essment	Core Monitoring	1			
Behaviour		Core Monitoring	1			
Bowel		Core Monitoring	25			
Braden Assessm	ent	Core Monitoring	1			
Care Review Ass	essment	Core Monitoring	25			
Catheter Output		Core Monitoring	1			
Creams		Core Monitoring	25			
Falls Risk Assessr	nent	Core Monitoring	25	~		
Double Click to Update Entry						
Import		Chan	ge Layout Create New			

To create a new monitoring type you can select the Create New button: -





This shows a form that you can select one of three options: -



At present only Multi Select Monitoring is available at this time.

Add New Monitoring Type		×
Monitoring Type:	Multi Select Monitoring	
New Monitoring Name:		
<u>Optional</u>		
Use a Template:	No Template	
Use a Import File:		Browse
		Continue

Here you can enter a new monitoring name and select a previously created one as a template or import a file that has been provided to you.



Multi-Form Custom Mon	itoring			×
Step 1 - Basic Deta	ils			<u> </u>
Unique Name:	Testing Monitorin	g 4		
lcon:			Testing Monitoring	4 ook
Description: (Optional)				
When to display the description: (Optional)	At the top of th	e Screen	\bigcirc As a message box on start-up	
Step 2 - Multi Sele	ct Form - Options			
Include Date & Tir	ne Selection:			
Care Review Section	on Link:	None		~
Support Photos?:		None		~
Must Use QR Code	es:			
Comment Type:		None		v •
Try It	Export			Save Progress

Here you can create your own monitoring type that will be shown on Care Control Mobile. The instructions for how to create a new Multi Form Custom Monitoring Type are the same as the instructions we issued in June 2017. Please see the below document: -

#Link to June 2017#

Once your Monitoring Type has been created you can assign it as per normal.



Medical Diagnoses / Medical History

Systems: CC Windows & CC Mobile

A new Care Plan section has been added called Medical Diagnoses / Medical History: -

Summary					
<u>Essentials</u>					
Personal Details					
Key Contacts					
Care Notes	j N				
Care Reviews					
Risk Assessments	Close				
Consent & Capacity	Car				
Food, Drink & Nutrition	e Pla				
<u>Analysis</u>	n Op				
Monitoring Analysis	tion				
Incident Analysis	N N				
Medical					
History / Diagnoses	1 /				
Active Service Users C C C C C C C C C C C C C C C C C C C	1a - Jill Johnsor	~	DOB: 24/04/1951		Print Options Print Screen Report Pla
	Click for full resid	ent list	000 11/11/2013		
Medical Diagnoses / Hi	istory				
Current Medical Diagnos	es				Amend Medical Diagnoses
Medical diagnoses can go h	ere.				
\rangle					
Medical History				Last Updated By: Mat	t Luckham 16/07 - 10:42
Historic Date	Description of Proc	edure / Medication /	Illnesses	Add Medical History	Updated By
June 2018	History Line goes in	here.			Matt Luckham 16/07/2018
Amend History Line					
0					
otic					

This Care Plan screen allows you to add the current medical diagnoses. You can also add medical history lines.



These screens are also available on CC Mobile: -

Medical Di	
History / Diagnoses	
Medication Profile	
Current User: Matt Luckham	Home Finish
Jill Johnson 1-Ground Floora - DOB: 24/04/1951 - Status: Active	Medical History
Current Medical Diagnosis:	Edit
Medical diagnoses can go here.	Show Availabi
Last Undated By: Matt Luck	sham 16/07 - 10:42
Medical History:	side
Medical History: Image: Cast opdated by: Image: Cast opdated by:	Updated By

There is also a CC Windows corresponding report: -



Spring House Residential Care Home

Care Plan Documentation

Printed on 16/07/2018

Mrs Jill Johnson - Current Medical Diagnoses

Medical diagnoses can go here.

Mrs Jill Johnson - Medical History

Estimated Date	Medical History Detail	Entered By
June 2018	History Line goes in here.	Matt Luckham 16/07/2018



New Analysis Reports

System: CC Windows

We have added a number of new reports that you can access through CC Window: -

Care Control Administration - Spring Hou	se Residential C	are Home - Windows Syst	em Version: 3.04 -	Alpha Test	1 2					×
Administra	ation o	of Care Cor	ntrol		×	URGE		Curre Matt	nt User: Luckham] 🙎
Common Options Staff A	Area	Rota & Payroll	Client A	rea	Care Planning	Comm	unication Area	Advanced S	tuff	
<u>Calendar</u>	Mes	ssages		Meal &	Menus		Other Areas			
Add / Amend Calendar Ent	try	Create a Messa	age	N	lanage / View Meal	s	Co	ontacts		
Events		View Your Mess	ages		Manage Menus		Docum	ent Library		
Analysis & Configuration	_	Administer Mess	ages		View / Print Menus		Friends	and Family		
Analysis Reports	Dth	er Tasks & Checklists					Pet	ty Cash		
Care Planning Comment	s	Checklists					Staff Po	ocket Access		
		Custom Task	s							
Load Main System Show Ca	re Plans	Add Note	Record	Informa	tion Print Care	Plan	View Hando	over	Quit Care C	ontrol

New reports are: -

Health Issues Analysis	This report shows the live health issues for each service user.
Care Review - Need Summary	This report shows a summary of the most recent care reviews for each service user.
Incident Analysis Report	This report shows all of the incidents that have taken place in your home. It does not included Excluded incidents.
Observations Analysis	The report exports all observation details that have been recorded on your system for all active service users.
Weight Analysis - Active Clients	This report shows the latest weight record for all active service users and includes BMI, MUST Score and trend.



Home Care Area

System: CC Windows, CC Pocket

We have added a new Home Care area to our Administration Screen: -

Care Control Administration	n - Spring House Resident	ial Care Home - Windows Syst	em Version: 3.04 - Alph	na Test 2				×
Adm	ninistration	of Care Cor	itrol	×	URGENT IS	SUES	Current User: Matt Luckham	2
Common Options	Staff Area	Rota & Payroll	Client Area	Care Planning	Communicat	ion Area Advan	ced Stuff	
Adding / Removing	<u>Residents</u>	Resident Personal Accou	ints I	Print Resident Labels		Home Care		٦
Add a New I	Resident	Personal Allow	ance	Client Contacts Lab	els	Client G	Geo Coding	
Record a	Death	Close Resident A	count	Client Company Lab	els	Check	n Analysis	
Resident is	Leaving	Care Home Shop	<u>c</u>	Other Options				
		Shop for a Resi	dent	Care Service Group	os			
Reactivate a	Resident	Manage Shop Ac	counts	QR Code Manageme	ent			
Load Main System	Show Care Plans	Add Note	Record Info	ormation Print Care	Plan V	'iew Handover	Quit Care Con	trol

The first area is called Client Geo Coding: -



This loads the following screen: -

Save Longiture and Latitude			>
Gro	ound Floor 1a - Jill Jo	ohnson <u>dick</u>	for Quick Jump
	Туре:	Home Care	×.
2.0000	Home Address:	Camelot House	
		1 Countess Road	
and the second s		Amesbury	
SKS D	Post Code:	SP4 7DW	Load Location
	Latitude:	51.173790	
	Longitude:	-1.779972	View On Map
AL Sumper			
			Load All Missing Locations

You can use this screen to load any geocode information for each service user based on the address details that you have loaded.



The Check In functionality has been changed in CC Pocket: -



Staff can now select either a Check In for a service users, or a Check Out.

The final new area within the Home Care Area is called Check In Analysis: -

Check In Analysis



Staff	Check In Analysis						×
9	Check In Analysis	Filters Service User: Staff Member:	v	Date Range: Distance Away:	09/07/20	18 to 17/07/2018 • Miles • KM	Apply Filter
	Service User	Staff Member	Check In Time	км	Away	Miles Away	
	Jill Johnson 1-Ground Floora	Matt Luckham	09/07/2018 12:41:5	5 858	31.41	5332.25	
	Record: H 🚽 1 of 1 🗼 H 🜬 🐇 No Filte	r Search					
	Map Data						

This report shows analysis of when staff have Checked In or Checked Out for a service user and the distance away when that check in / out occurred.



Care Services Groups

System: CC Windows



Observations

Systems: CC Windows, CC Mobile, CC Pocket

We have updated the functionality for recording observations. We have added Oxygen Saturation Levels to all recording screens. In addition the recording screens for CC Mobile and CC Pocket have been updated as follows: -

			¢) —				
	- 0	ser:	Mat	LUCK	han	n		2
-	And R	lecord Irs Jill	Obser	vations ion	for:			
			0000		_			
	Те	Pu	Re	BP	BS	os	Who / When	
	I —	75		120 80			M.L. 09/07 - 13:43	
	37						M.L. 04/07 - 10:57	
	37	80	15			100	M.L. 26/06 - 11:05	
	Ent	erat	east	one obs	erva	tion:		
	Tir	ne:		11:32				
	Te	mp:				oC		
	Pu	lse:				bea min	its per nute	
	Re	spira	tion:			bre min	aths per nute	
	Blo	od Pr	essur	е				
	Sy	stolic	:					
	Dia	astoli	c:					
Ľ	Ble	ood S	ugar:					
					_			
	Ox	ygen	Sat:			%		
Α	ssoci	iate w	ith He	alth Issu	e:			
							J	
_								
	CF	R Tag	C	are Revie	w		Save]

Re	cord Observ	ations for Jill Johnson	1-Ground Floora						
Date:	Monday 16 July	2018 関 Time: 11:34	Associate with He	ealth Is	ssue:				J
En	ter at least one obs	servation:		Pre	vious	Obser	ation Entr	ies	
	Temp			Те	Pu	Re	BP BS	s os	Who / When
	iemp.			_	75		120 80		M.L. 09/07 - 13
				37					M.L. 04/07 - 10
	Pulse:	beats per minute		37	80	15		100	M.L. 26/06 - 11
				37.7	81	24	120 80 10	5 98	M.L. 26/06 - 10
								88	M.L. 25/06 - 21
	Respiration:	breaths per minute		37	75	15	120 80 5.7	99	M.L. 25/06 - 16
	Systolic: Diastolic:			Co	ommei	nt (Opt	ional):		
	Blood Sugar:								
	Dxygen Saturation:	%		Re	d Flag	Recor	d: No		Ţ



Те	Pu	Re	BP	BS	os	Who / When
	75		120 80			M.L. 09/07 - 13:43
37						M.L. 04/07 - 10:57
37	80	15			100	M.L. 26/06 - 11:05
37.7	81	24	120 80	10.5	98	M.L. 26/06 - 10:22
					88	M.L. 25/06 - 21:05
37	75	15	120 80	5.7	99	M.L. 25/06 - 16:55
	75	15				MI 25/06 12.52

Previous Observation Entries

Within CC Mobile we have added Observations to the Monitoring Analysis: -





Care Review

Systems: CC Mobile, CC Windows

For this update the Care Review has been changed. We have altered the review screen on both CC Windows and CC Mobile: -

Care Review Assessment			×				
Care Review Sections To Complete:		Care Review for Mrs Jill Johnson - 12 July 2018					
Care Review Sections To Complete: Section Start - Introduction Testing area - This is a test Health - Breathing Health - Continence Health - Continence Health - Notifition and Hydration Nee Health - Notifition and Hydration Nee Health - Sight Health - Hysical Health Health - Hysical Health Health - Hysical Health Health - Hysical Health Health - General / Cognition Personal Care - Bathing Personal Care - Lessing	Completed Yes Ves No No No No No No No No No No No No No	Health - Mobility Level of Need Dependency Analysis Level of Need for this Domain: Low Need Image: Change: Change Cha	+				
Personal care - washing Personal care - Activity/Social/Religit General - Altered State of Conscious General - Behaviour Finish - Complete	NO NO NO NO	To encourage Lesley to take short walks in the village regularly and to regain her ability to walk further without getting so breathless, to support the to exercise every day. Lesley has improved on her walking she will walk most times when out on a trip	1050				
Status: 22% Changed		Check Spelling Duner Form Lext Get Utick Note Get Uti					
Modify Care Review Section	15	Print Section View Care Plan << Back Next >>					

are Review for Jill Johnson 1-Ground Floora	1 and and
Health - Mobility	3 KES /
Level of Need Level of Need for this Domain: Low Need Change	Contraction of the second
Describe present situation:	Associated References:
Lesley walks with no aids but when out of the home she will need someone to hont, Lesley can become breathless when walking outside for too long. Lesley he exercising by stepping up and down the first step of the stair case to try an test of a schieved going down the stairs and is working on achieving going up them in aim of being able to visit family. Lesley is now also doing small walks in the village accompanied by a member of staff.	This is a test note for J 10/07 - 15:
What actions are you going to take?:	
To encourage Lesley to take short walks in the village regularly and to regain he to walk further without getting so breathless, to support her to exercise every day Lesley has improved on her walking she will walk most times when out on a trip	



Some of the key changes for this review screen are: -

Care Review References

Associated References:	- +
This is a test note for J	10/07 - 15:45
	View Reference

We have added the ability to link output from various recording screens to "tag" them to a Care Review.

For example, if you record a General Note on CC Mobile you can now "Flag Note" to appear at the next Care Review: -

I.	1-Ground Floora	1-Ground Floor	Heather Campbell	Edna Oakes
l		12 COM		
L	Selected Service	e Users:		
	Your Note Text:			
				Edit.
	Flag Note	Tag with Health Issue	•:	Red Flag



You will see the Flag Note on various recording screens. When you touch Flag Note you will see a screen such as follows: -

Flag Note for Next Care Review:	×
Overview of Service User	\circ
General - Communication	0
Great - One Matt	0
Health - Breathing	0
Health - Continence	0
Health - End of Life	0
Please note, the Care Review Sections you mark above will be add for review the next time the Care Review Sections are updated.	Confirm

You can now select one of the Care Review sections to associated this note with. When the note has been saved it will appear as a reference at the next Care Review.

You can manage the references associated with a Care Review section during the Care Review by using these two buttons: -



If you press this button: -



You can remove a reference that has been associated with a review.



If you press this button: -

+

You can search for a note and add this reference to your Care Review: -

Find a note to link to this Care Review					
Service User: Jill Joh	nson 1-Ground Floora Search Phrase:				
Start Date: 09/07/	2018 End Date: 16/07/2018	Search			
Event Date / Time	Note Details	Entered By			
Jill Johnson 1-Gro	ound Floora				
16/07/2018 10:43:21	Medical History Record: History Line goes in here.	Matt Luckham (16/07/2018 10:43:21) Select Note >>			
Jill Johnson 1-Gro	ound Floora				
16/07/2018 10:42:55	Medical Diagnoses Updated: Medical diagnoses can go here.	Matt Luckham (16/07/2018 10:42:55) Select Note >>			
Jill Johnson 1-Gro	ound Floora				
12/07/2018 14:40:43	A Care Review has been completed for Mrs Jill Johnson. The following areas have changed: Health-Hearing, Health-Skin Condition, Testing area-This is a test. Please can all staff read the updated sections of this review. taking note of the level of	Matt Luckham (12/07/2018 14:40:43) Select Note >>			
Jill Johnson 1-Gro	ound Floora				
12/07/2018 14:14:26	Medical History Record: asd sad sad asd#	Matt Luckham (12/07/2018 14:14:26)			
	asdasd asd	Select Note >>			

Find the note you want to add to your Care Review and select it.

When you are looking at a Care Review you view any referenced note by selecting this button: -







Level of Need

You can see the guidance or change the level of need is now possible through the following options: -



If you select Change you will see the following screen: -

	Previous	Now	Level of Need - Guidance
NO NEED:	\bigcirc	0	No Need = Jill is continent and is takes herself to the toilet.
LOW:	0	\bigcirc	Low Level = Jill is continent, but may require reminding / assistance to the toilet.
MODERATE			Moderate Level = Jill singularly incontinent and required to wear pads. Assistance is required to visit the toilet.
HIGH:	0	0	High Level = Jill is doubly incontinent and is required to wear pads. Jill always requires support to visit the toilet.
SEVERE:	0	0	Severe = Jill is doubly incontinent and is required to wear pads. Due to health reasons Jill Is unable to visit the toilet.
			Save Changes



Modify / Add Sections on CC Mobile

We have added the ability for end users to add or remove sections on CC Mobile if the associated system setting is set.

If this setting is set: -

Your Care Control Settings	
Configuration Area	Setting Details
Company Details Key Features This Device Sign In / Sign Out Care Management QR Codes Check Lists Holidays Rota & Pay	Care Review Settings Clear Care Review with Level of Need Changed: Limit before weight entry needs to be entered: Can Care Sections be changed for each reviewn:
Allocations Document Library Security	Other Settings
CC Pocket Settings CC eMar Settings	Default Fluid Intake Value: No Default V No. Days for Air Mattress Weight Check: 7
CC Roster Settings	Weight Default for Entry: Kilograms
Recording Rules	BMI No. Days for Weight Check: 090
ntegrity Check Rules	Task Full Day Shift: 08:00 - 22:00
	Default Health Issue Review Frequency: Every 90 Days
	Default Mental Capacity Review Frequency: 90 Days v

You will see the following option on CC Mobile when editing a Care Review: -

Health - Sight	
Health - Skin Condition	
Health - Sleep	X hat
Health - Physical Health	X /e tl and
Health - End of Life	X sle
Modify Sections	

If you select Modify Sections you will see the following screen: -



Current User: Matt Luckham					
Care Review Sections: Section Testing area - This is a test Health - Breathing Health - Breathing Health - Continence Health - Hearing Health - Hearing Health - Mobility Health - Nutrition and Hydration Needs Health - Oral Health - Sight Health - Sight Health - Skin Condition Health - Sleep Health - End of Life Medication Cancel Save Add +	S(1: nc s s nc a ha /e a sl	Available Sections: Section Health - Foot Care Health - Intensive Care Great - One Matt Testing area - Test domain Personal Care - Psychological / Emotional		Associated References:	
				<< Back Next >>	

New Care Review Reports

We have added two new reports: -

• Care Review with References

This is a full report that also prints our any associated Care Review Note References

• Section Print

When viewing a Care Review you can now print each section. This just prints that one section only.

Interim Reviews available on CC Windows

You can now jump to any section on CC Windows. As long as that section has information saved within it, you are able to jump direct to it. You must go to the Finish screen to end a review.

This allows you to just amend one single section if you want to on CC Windows.



General Note Screen

System: CC Mobile

The general note screen has been updated so that you now select a service user picture: -

L	Add a note for a Service User(s)	Date: Monday 16 July 2018 U Time: 12:40
L	Select a Service User(s):	Shortcut Messages: Behaviour - Angry
L		Behaviour - Calm
L	III labean Phillis Consin	Behaviour - Restless
L	1-Ground Floora 1-Ground Floor Heather Campbell	Bonding Production of Control
	Selected Service Users:	Disa and Shina
	Your Note Text:	Add Note Image:
		Touch to take a Picture



System Settings

System: CC Windows

The System Settings screen within CC Windows has been updated: -

Vour Care Control Settings		×
Configuration Area	Setting Details	
Company Details Key Features	Details about your Care (Drganisation:
This Device	Company Name:	Spring House Residential Care Home
Care Management QR Codes Check Lists Holidavs	Address Details:	Peter Tavy Tavistock Devon
Rota & Pay Allocations Document Library	Post Code:	PL19 9NP
Security CC Pocket Settings CC eMar Settings	Company Logo:	Change
	Full Time Occupancy	028
	Emergency Contact:	•
	View Help	